OMB Control No.: 2127-0004

Part 573 Safety Recall Report

24V-895

Manufacturer Name: Forest River, Inc.
Submission Date: NOV 27, 2024
NHTSA Recall No.: 24V-895
Manufacturer Recall No.: 210-1872



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 17

Address: 55470 CR 1

Estimated percentage with defect : $100\,\%$

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2025-2025 Forest River Inc. Concord Class C Motorhomes

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : NR

Descriptive Information: The scope was determined by manufacturing records of when the new taillamp was

introduced into production.

2025 CONCORD CNC321DSF 2

Production Dates: AUG 06, 2024 - OCT 25, 2024

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2: 2025-2025 Forest River Inc. Entourage Class C Motorhomes

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : NR

Descriptive Information: The scope was determined by manufacturing records of when the new taillamp was

introduced into production.

2025 ENTOURAGE E1C320LVI 1 2025 ENTOURAGE E1C340BHI 1

Production Dates: AUG 06, 2024 - OCT 25, 2024

Vehicle 3:	2025-2025 Forest River Inc. Freelander Class C Motorhomes					
Vehicle Type :	BUSES, MEDIUM & HEAVY VEHICLES					
Body Style :						
Power Train :						
Descriptive Information :	introdu 2025 2025 2025	ope was determing uced into product FREELANDER DERELANDER DEREELANDER DEREELAN	tion. FLC21QSSC35(FLC26DSF45 FLC26MBF45	00 1 1	g records of when th 2	e new taillamp was
Production Dates: AUG 06, 2024 - OCT 25, 2024						
VIN Range 1:		NR	End:	NR		■ Not sequential
	BUSES OTHER NR The sci introdu 2025 2025 2025	, MEDIUM & HEA ≀	NY VEHICLES ned by manufation. LPC220XGF35 LPC230FSF35 LPC260DSF LPC260MBF45 LPC298KBF	cturing 1 1 2	ss C Motorhomes g records of when th	e new taillamp was
Production Dates : VIN Range 1 :		6, 2024 - OCT 25, NR	2024 End :	NR		☐ Not sequential

Description of Defect:

Description of the Defect: According to Command Electronics: "The triple square taillamp may

experience excessive heat, which may lead to premature taillamp failure."

FMVSS 1: 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2: NR

Description of the Safety Risk: A failure of the tail lamp may fail to warn approaching motorists that the

vehicle is stopping or stopped. This condition may lead to a crash.

Description of the Cause: The week of November 20, 2024, the manufacturing plant began installing a

different taillamp that is not affected in production and in the holding yard.

Identification of Any Warning The rear taillamp may not illuminate. The operator may also receive a "fast

that can Occur: blink" sound when using the blinker.

Involved Components:

Component Name 1: Triple Square Taillamp Component Description: Triple Square Taillamp

Component Part Number: F100575911

Supplier Identification:

Component Manufacturer

Name: Command Electronics

Address: 15670 Morris Industrial Dr.

Schoolcraft Michigan 49087

Country: United States

Chronology:

On November 19, 2024, Forest Rivers manufacturing plant was made aware of a quality concern from the supplier in which, the triple square taillamp may experience excessive heat, which may lead to premature taillamp failure. There were not any warranty reports run for this concern.

On November 20, 2024, the manufacturing plant contacted Forest River's Office of Corporate Compliance ("OCC") about the concern. The same day, OCC opened a research item.

On November 22, 2024, Forest River's Corporate Committee voted to recall.

On November 27, 2024 Forest River Amended the recall to reflect Forest River's ID from 201-1872 to 210-1872.

Description of Remedy:

Description of Remedy Program: Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to replace the existing taillamp with another taillamp.

What is the Forest River Customer Service Phone Number? (574)

825-8602

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Coachmen Class C - 210 423 North Main St. Middlebury, IN 46540

How Remedy Component Differs Affected Component - Triple Square Taillamp: F100575911 from Recalled Component: Replacement Component - Taillamp - F100121680 - Tail Lamp

The taillamp installed does not have the ability to overheat has the original

could have.

Command Electronics - (269) 679-4011

15670 Morris Industrial Dr. Schoolcraft, MI 49087

Identify How/When Recall Condition The week of November 20, 2024, the manufacturing plant began installing was Corrected in Production: a different taillamp that is not affected in production and in the holding

yard.

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: JAN 05, 2025 - JAN 05, 2025 Planned Owner Notification Date: JAN 05, 2025 - JAN 05, 2025

^{*} NR - Not Reported