

Part 573 Safety Recall Report

24V-884

Manufacturer Name : Forest River, Inc.**Submission Date :** NOV 22, 2024**NHTSA Recall No. :** 24V-884**Manufacturer Recall No. :** 51-1870**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 357

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2024-2025 Forest River Inc. Viking Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined since the inception of the models.

2024 VIKING VWT12000ROK 63

2024 VIKING VWT9000ROK 34

2025 VIKING VWT12000ROK 35

2025 VIKING VWT13000ROK 1

2025 VIKING VWT9000ROK 2

Production Dates : NOV 09, 2023 - OCT 29, 2024

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2024-2025 Forest River Inc. Clipper Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined since the inception of the models.

2024 CLIPPER CWT12000ROK 102

2024 CLIPPER CWT9000ROK 51

2025 CLIPPER CWT11000ROK 5

2025 CLIPPER CWT12000ROK 54

2025 CLIPPER CWT13000ROK 4

2025 CLIPPER CWT9000ROK 6

Production Dates : NOV 09, 2023 - OCT 29, 2024

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect :	The fresh water holding tank support bracket ("floater") may not be the proper steel gauge. It may allow the tank to fall when being filled and/or in travel.
FMVSS 1 :	NR
FMVSS 2 :	NR
Description of the Safety Risk :	A tank dislodged while under towing conditions may increase the risk of a crash.
Description of the Cause :	An incorrect gauge floater may have been used to install and support the fresh tank.
Identification of Any Warning that can Occur :	None

Involved Components :

Component Name 1 :	Fresh Tank Floater (14GA.)
Component Description :	Fresh Tank Floater (14GA.)
Component Part Number :	N/A

Supplier Identification :

Component Manufacturer

Name :	NR
Address :	NR
	NR
Country :	NR

Chronology :

- On November 18, 2024, Forest River's Office of Corporate Compliance ("OCC") was notified by the manufacturing plant of a concern with the fresh water tank possibly falling partially down while being filled or in travel. A warranty report was run for this concern and 25 claims were found.
- On November 19, 2024, OCC visited the manufacturing plant and opened a research item.
- On November 22, 2024, Forest River's Corporate Committee voted to recall.

Description of Remedy :

Description of Remedy Program :	Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to add securement to the tank. What is the Forest River Customer Service Phone Number? (269) 467-8283 If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address: Viking RV White Pigeon 500 W. Chicago Rd. White Pigeon, MI 49099
How Remedy Component Differs from Recalled Component :	Affected Component Fresh Tank Floater (14GA.) Replacement Part - Fresh Tank Floater (11GA.) The proper gauge of floater will now be used as securement for the tank.
Identify How/When Recall Condition was Corrected in Production :	On November 11, 2024, the manufacturing plant improved the tank securement method to avoid future complaints.

Recall Schedule :

Description of Recall Schedule :	Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.
Planned Dealer Notification Date :	DEC 31, 2024 - DEC 31, 2024
Planned Owner Notification Date :	DEC 31, 2024 - DEC 31, 2024

* NR - Not Reported