

Part 573 Safety Recall Report

24E-098

Manufacturer Name : Lippert**Submission Date :** NOV 21, 2024**NHTSA Recall No. :** 24E-098**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Lippert**Address :** Attn: Pamela VanderMel
PO Box 2888 Elkhart IN 46515**Company phone :** 5743126040**Population :****Number of potentially involved :** 675**Estimated percentage with defect :** 100 %**Equipment Information :****Brand / Trade 1 :** Curt**Model :** Helux Pin Box**Part No. :** 2024032921, 20240329**Size :** NR**Function :** Traditional Pin

Descriptive Information : During a product audit it was found that the fasteners for the Helux pin box were not to spec. The original parts 2024032921, 2024032924, 2024032925, and 2024113005 and will be remedied by applying the correct torque to the existing fasteners. The date ranges for these parts range from 9/19/2024 to 11/4/2024.

Production Dates : SEP 19, 2024 - NOV 04, 2024**Description of Defect :**

Description of the Defect : It has been decided that the vehicles in the recall population are assembled with fasteners that may have been improperly torqued on some Helux Pin Box.

FMVSS 1 : NR**FMVSS 2 :** NR

Description of the Safety Risk : Under certain conditions during travel, if the fasteners are not properly torqued and become loose or fall out, the pin box may detach from the tow vehicle leading to an increased risk of personal injury or vehicle crash.

Description of the Cause : The fasteners used to assemble the Helux Pin Box may not have been properly torqued.

Identification of Any Warning that can Occur : Excessive noise from the pin box or erratic towability.

Involved Components :

Component Name : CURT Helux Pin Box

Component Description : CURT HELUX FIFTH WHEEL PIN BOX

Component Part Number : 2024032921

Component Name : CURT Helux Pin Box

Component Description : CURT HELUX FIFTH WHEEL PIN BOX

Component Part Number : 2024032924

Component Name : CURT Helux Pin Box

Component Description : CURT HELUX FIFTH WHEEL PIN BOX

Component Part Number : 2024032925

Component Name : CURT Helux Pin Box

Component Description : CURT HELUX FIFTH WHEEL PIN BOX

Component Part Number : 2024113005

Supplier Identification :

Component Manufacturer

Name : Lippert

Address : 2020 Blakesley Pkwy
Bristol Indiana 46507

Country : United States

Chronology :

11/12/2024 – Report was made due to an audit that torque was low on CURT Helux model pin box.
Investigation opened.

11/19/2024 –Safety Committee reviewed the information and concluded that the data reviewed indicated the need for a voluntary recall.

11/20/2024 – Investigation concluded, and scope completed.

Description of Remedy :

Description of Remedy Program :	The remedy is to properly torque the fasteners on the CURT Helux Pin Box. Component Manufacturer Reimbursement Plan includes reimbursement of costs involved for parts, labor and freight to perform the remedy.
How Remedy Component Differs from Recalled Component :	The fasteners for 2024032921, 2024032924, 2024032925, 2024113005 will be torqued properly.
Identify How/When Recall Condition was Corrected in Production :	Components were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule :	Original Equipment Manufacturers will notify the purchasers of involved components by letter. A final copy of the notification letter will be provided to NHTSA, along with the repair/replace procedures.
Planned Dealer Notification Date :	NR - NR
Planned Owner Notification Date :	NR - NR

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :	NR
Address :	NR
	NR
Country :	NR
Company Phone :	NR

* NR - Not Reported