

Part 573 Safety Recall Report

24V-831

Manufacturer Name : Jayco, Inc.

Submission Date : NOV 05, 2024

NHTSA Recall No. : 24V-831

Manufacturer Recall No. : 9901615



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 8

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Jayco North Point, Pinnacle

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : GE Appliances, a Haier Company provided a list of affected Air Conditioners purchased by Jayco Inc. that are affected by GE equipment recall 24E-071 and our Regulatory Compliance Team determined the scope from our production records. The affected air conditioners were produced on June 1, 2022 – May 29, 2024

Production Dates : JAN 31, 2024 - JUN 25, 2024

VIN Range 1 : Begin : 1UJCF0BV0R1RX0149 **End :** 1UJCF0BV8R1RX0383 ☒ Not sequential

Description of Defect :

Description of the Defect : Jayco Inc. and GE Appliances, a Haier Company is recalling certain recreational vehicle air conditioners, equipped with a soft start device with part number ICM870-16A-BH5400. The air conditioner soft start device may fail and overheat.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An air conditioner soft start device that overheats increases the risk of a fire.

Description of the Cause : GE Appliances is still investigating the root cause of the failure.

Identification of Any Warning that can Occur : Per GE based on current information it appears that potentially affected air conditioners may cycle excessively or cease cooling if the ICM870-16A-BH5400 soft start fails, resulting in the inoperability of the installed air conditioning's compressor. Units may emit smoke and/ or a burning odor, either into the RV cabin or through the external (roof mounted) housing of the unit.

Involved Components :

Component Name 1 : ICM Controls ICM870-16A-BH5400 Series Soft Start

Component Description : Electronic soft start device for residential, commercial, RV & marine air conditioning units.

Component Part Number : ICM870-16A-BH5400

Supplier Identification :**Component Manufacturer**

Name : ICM Controls

Address : 7313 William Barry Blvd.
Syracuse Kentucky 13212

Country : United States

Chronology :

See GE Appliances Chronology for Equipment Recall 24E-071.

10/15/2024 Jayco Inc. Compliance received a safety recall letter in the mail from GE Appliances, a Haier Company regarding their recall 24E-071 in regards to recreational vehicle air conditioners, equipped with a soft start device with part number ICM870-16A-BH5400. The air conditioner soft start device may fail and overheat. Jayco Inc. compliance was informed that we purchased one or more air conditioner units affected by the recall.

10/21/2024 The Warranty Incident Review Committee (WIRC) discussed the incident and elevated it to CPAC.

10/22/2024 The Corrective Preventive Action Committee (CPAC) discussed the incident and elevated it to SSC.

10/30/2024 The Safety Steering Committee (SSC) met and voted to proceed with filing a safety recall with NHTSA and Transport Canada.

Jayco Inc. is not aware of any warranty claims related to this matter.

Description of Remedy :

Description of Remedy Program : The remedy is currently under development by GE appliances. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. According to GE, consumers should have the ICM870-16A-BH5400 soft start removed from their air conditioner(s). Jayco Inc. will file completion reports.

How Remedy Component Differs from Recalled Component : The remedy is currently under development by GE appliances.

Identify How/When Recall Condition was Corrected in Production : Jayco Inc. has not used GE air conditioners equipped with a soft start device ICM870-16A-BH5400 in production as of 6/25/24.

Recall Schedule :

Description of Recall Schedule : Jayco Inc. will notify its dealers and affected retail owners.
Planned Dealer Notification Date : JAN 03, 2025 - JAN 03, 2025
Planned Owner Notification Date : JAN 03, 2025 - JAN 03, 2025

* NR - Not Reported