

Part 573 Safety Recall Report

24V-775

Manufacturer Name : Forest River, Inc.

Submission Date : OCT 18, 2024

NHTSA Recall No. : 24V-775

Manufacturer Recall No. : 103-1854



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 272

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 Forest River Inc. Aurora Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant began installing a washer prep.

2025	AURORA	ART26BHS	99
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Grand Total	99
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Production Dates : JUN 23, 2024 - AUG 22, 2024

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2024-2025 Forest River Inc. Catalina Travel Trailers

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant began installing a washer prep.

2024	CATALINA	CAT261BHS	50
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2025	CATALINA	CAT261BHS	123
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Grand Total	173
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Production Dates : APR 24, 2024 - OCT 01, 2024

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The washer prep may not have an anti-siphon vent installed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Sewer gas may enter the vehicle, which may lead to personal injury.

Description of the Cause : Manufacturing error.

Identification of Any Warning that can Occur : An operator may notice sewer gas smell.

Involved Components :

Component Name 1 : Plumbing for Washer – Anti-Siphon Vent

Component Description : Plumbing for Washer – Anti-Siphon Vent

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

- On September 9, 2024, Forest River's Pre-Delivery Inspection plant found that a model did not have an anti-siphon vent plant installed in the washer prep area. During this time of the audit, this was believed to be a "one-off".
- On October 9, 2024, during a routine Standards Manager Inspection of the plant, the Standards Manager found the manufacturing plant had more than the single unit affected. The same day Forest River's Office of Corporate Compliance was contacted by the Standards Manager. A research item was opened into the concern.
- On October 15, 2024, it was discovered that manufacturing had been installing the washer prep without the anti-siphon vent consistently.
- On October 18, 2024. Forest River's Corporate Committee voted to recall.

Description of Remedy :

Description of Remedy Program :	Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to install an anti-siphon vent. What is the Forest River Customer Service Phone Number? (574) 825-4995 If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address: Aurora & Catalina Forest River, Inc. Attn: WARRANTY MANAGER PO Box 30 Middlebury, IN 46540
How Remedy Component Differs from Recalled Component :	Affected Component – Plumbing for Washer – Anti-Siphon Vent P/N – N/A The washer prep plumbing will now have an Anti-Siphon Vent installed properly.
Identify How/When Recall Condition was Corrected in Production :	The week of October 15, 2024, the manufacturing plant began fixing all vehicles in production and the holding yard that had the anti-siphon vent installed incorrectly.

Recall Schedule :

Description of Recall Schedule :	Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.
Planned Dealer Notification Date :	NOV 27, 2024 - NOV 27, 2024
Planned Owner Notification Date :	NOV 27, 2024 - NOV 27, 2024

* NR - Not Reported