

# Part 573 Safety Recall Report

## 24V-774

**Manufacturer Name :** Forest River, Inc.**Submission Date :** OCT 18, 2024**NHTSA Recall No. :** 24V-774**Manufacturer Recall No. :** 70-1853**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 16

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2023-2024 Forest River Inc. Riverstone Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope is all inclusive of every unit manufactured with this particular solar system.

2023	RIVERSTONE	RSF391FSK	1
2023	RIVERSTONE	RSF39RKFB	2
2023	RIVERSTONE	RSF41RL	6
2023	RIVERSTONE	RSF42FSKG	1
2023	RIVERSTONE	RSF442MC	2
2024	RIVERSTONE	RSF42FSKG	2
2024	RIVERSTONE	RSF442MC	2
Grand Total			16

Production Dates : MAR 01, 2023 - APR 26, 2024

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The solar panels may have been connected in "parallel" and not in "series", which may lead to the melting of the wiring and subsequent solar functions to fail.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The wiring may melt, which may lead to a fire and property damage.

Description of the Cause : An operator may notice the solar not working.

Identification of Any Warning : The wiring may melt, which may lead to a fire and property damage. Forest River recommends that the consumer/dealer does not utilize the solar panel

that can Occur : until it the remedy has been performed.

Involved Components :

Component Name 1 : 12V Wiring

Component Description : 12V Wiring

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On September 29, 2024, the manufacturing plant received a dealer claim indicating the solar panels were not working. During further dealer review, it was found that the solar panels had been connected in "parallel" and not in "series", which led to the melting of the wiring and subsequent solar functions to fail. The manufacturing plant then began reviewing internal processes of installation.

On October 11, 2024, the manufacturing plant contacted Forest Rivers Office of Corporate Compliance ("OCC"), OCC opened a research item.

On October 18, 2024, Forest Rivers Corporate Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to inspect the wiring and determine if parallel or series, if found to be wired parallel, a new Cable Entry Plate (“CEP”) and Solar Controller with wiring will be replaced and will wire it in series.

What is the Forest River Customer Service Phone Number? (260) 593-2425

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Riverstone  
406 Lehman Dr.  
Topeka, IN 46571

How Remedy Component Differs from Recalled Component : Affected Component – 12V Wiring  
P/N - N/A

The Solar Controller will now be wired in series and not parallel

Identify How/When Recall Condition was Corrected in Production : The manufacturing plant ceased installing the solar system onto the vehicles as a precaution when the plant received the first complaint, on or around September 29, 2024.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 27, 2024 - NOV 27, 2024

Planned Owner Notification Date : NOV 27, 2024 - NOV 27, 2024

\* NR - Not Reported