

# Part 573 Safety Recall Report

## 24V-771

**Manufacturer Name :** Forest River, Inc.**Submission Date :** OCT 17, 2024**NHTSA Recall No. :** 24V-771**Manufacturer Recall No. :** 51-1839**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 2,783

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2024-2024 Forest River Inc. Ahara Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : SEP 28, 2023 - SEP 28, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2021-2025 Forest River Inc. Encore Class A Motorhomes

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : MAY 14, 2021 - JUL 29, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2024-2024 Forest River Inc. Entrada Class C Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : JUL 14, 2023 - AUG 31, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2022-2025 Forest River Inc. FR3 Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : JUL 22, 2022 - SEP 30, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2022-2025 Forest River Inc. Georgetown Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : MAY 12, 2022 - AUG 26, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 6 : 2021-2023 Forest River Inc. Dynamax Isata Class C Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : DEC 10, 2020 - APR 20, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 7 : 2021-2025 Forest River Inc. Mirada Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : APR 29, 2021 - JUL 29, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 8 : 2021-2025 Forest River Inc. Pursuit Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : MAY 24, 2021 - JUL 31, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 9 : 2025-2025 Forest River Inc. Sportscoach Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : MAY 29, 2024 - AUG 27, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 10 : 2023-2023 Forest River Inc. Sunseeker Class C Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : OCT 28, 2022 - OCT 28, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 11 : 2025-2025 Forest River Inc. V-Cruise Class B Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : MAY 24, 2024 - AUG 30, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 12 : 2024-2025 Forest River Inc. V-RV Class B Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : FEB 15, 2024 - SEP 27, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 13 : 2025-2025 Forest River Inc. V-Sport Class B Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : JUL 25, 2024 - JUL 25, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 14 : 2025-2025 Forest River Inc. V-Tour Class B Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The recall population was established according to the 573 information submitted (for recall 24E071) by the supplier (GE Appliances, a Haier Company) date(s) from June 1, 2022 through May 29, 2024.

See attached spreadsheet for MY, Model, and Quantity

Production Dates : JUN 25, 2024 - SEP 30, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

### Description of Defect :

Description of the Defect : According to GE campaign 24E071: "GE Appliances has decided that a defect which relates to motor vehicle safety exists in the ICM Controls ICM870-16A-BH5400 soft start units manufactured prior to the spring of 2024. The soft start modules may contain an unknown design and/or manufacturing defect that increases the risk of thermal events."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to GE campaign 24E071: "In the event that an ICM870-16A-BH5400 unit undergoes and/or initiates a thermal event, the unit may emit smoke containing the byproducts of plastic or other component material combustion and/or experience a thermal breach the soft start's enclosure, leading to the destruction of the soft start and/or localized thermal damage to the area of the air conditioning where the soft start is located. Although unconfirmed at this time, the thermal event may, in very limited instances, have the potential to spread beyond the recreational vehicle's air conditioning into the recreational vehicle's construction."

Description of the Cause : According to GE campaign 24E071: "GE is still investigating the root cause".

Identification of Any Warning that can Occur : According to GE campaign 24E071: "Based on currently available information, it appears that potentially affected recreational vehicle air conditioning units may cycle excessively or cease cooling if the ICM870-16A-BH5400 soft start fails, resulting in the inoperability of the installed air conditioning's compressor. Units may emit smoke and/or a burning odor, either into the RV cabin or through the external (roof mounted) housing of the unit."

Involved Components :

Component Name 1 : ICM870-16A-BBH5400 Series Soft Start

Component Description : Electronic soft start device for residential, commercial, RV & marine air conditioning units.

Component Part Number : GE PN-ICM870-16A-BBH5400

Supplier Identification :

Component Manufacturer

Name : GE Appliances, a Haier Company

Address : 4000 Buchel Bank Rd  
Louisville Kentucky 40225

Country : United States

Chronology :

On October 9, 2024, Forest River's Office of Corporate Compliance ("OCC") was notified by its supplier, GE of their equipment recall 24E071. OCC opened a research item to see if and/or where the recalled components

had been used.

On October 10, 2024, Forest Rivers Corporate Recall Committee was notified of the GE equipment campaign.

## Description of Remedy :

**Description of Remedy Program :** Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. According to GE campaign 24E071: "Until a remedy is available, consumers should have the ICM870-16A-BH5400 "soft start" removed from their air conditioner(s). GE Appliances is still determining an appropriate remedy for the defect."

What is the Forest River Customer Service Phone Number?  
 Encore, Mirada, Pursuit, and Sportscoach – (574) 825-8212  
 Isata – (574) 262-3474  
 Georgetown, FR3 and Sunseeker – (574) 206-7600  
 Ahara and Entrada – (574) 264-6664  
 V-Cruise, V-RV, V-Sport, V-Tour – (574) 617-6408

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.  
 Please send the service invoice to the following address:

Forest River Class B Vans  
 2995 Paul Drive  
 Elkhart, IN 46514

Coachmen Class A Motorhomes  
 1310 CR 37  
 Middlebury, IN 46540

Dynamax  
 2745 Northland Dr.  
 Elkhart, IN 46514

Elkhart Service Building  
 55135 CR 1  
 Elkhart, IN 46514

East to West  
 3000 County Road 6 West  
 Elkhart, IN 46514

**How Remedy Component Differs from Recalled Component :** GE Appliances, a Haier Company  
 4000 Buchel Bank Road  
 Louisville Kentucky 40225

**Component Name:** ICM870-16A-BBH5400 Series Soft Start  
**Component Description:** Electronic soft start device for residential,



commercial, RV & marine air conditioning units.  
Component P/N: GE PN-ICM870-16A-BBH5400

According to GE campaign 24E071: "Until a remedy is available, consumers should have the ICM870-16A-BH5400 "soft start" removed from their air conditioner(s). GE Appliances is still determining an appropriate remedy for the defect."

Identify How/When Recall Condition was Corrected in Production : The week of October 10, 2024, Forest River's Divisions were notified of the GE campaign to cease using the "soft start" on GE air conditioners.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 26, 2024 - NOV 26, 2024

Planned Owner Notification Date : NOV 26, 2024 - NOV 26, 2024

\* NR - Not Reported