

Part 573 Safety Recall Report

24V-758

Manufacturer Name : Blue Bird Body Company**Submission Date :** OCT 11, 2024**NHTSA Recall No. :** 24V-758**Manufacturer Recall No. :** R23CK (SB)**Manufacturer Information :**

Manufacturer Name : Blue Bird Body Company

Address : P.O. Box 937
402 Blue Bird Boulevard Fort Valley
GA 31030

Company phone : 478-822-2242

Population :

Number of potentially involved : 28,479

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2024 Blue Bird Vision

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : FMVSS 217, Bus Emergency Exits and Window Retention and Release. The Emergency Exit Label requirements for the operating instructions letter height is non-compliant. The requirement specifies the instructions describing the motions necessary to unlatch and open the emergency exit. The instructions shall be in letters at least 1 centimeter high and of a color that contrasts with its background. The letters measured was 0.88 centimeters. The Emergency Exit Label Operating Instructions do not meet the minimum letter height requirement of 1 centimeter

Production Dates : JUL 01, 2019 - AUG 03, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2019-2024 Blue Bird All American

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : FMVSS 217, Bus Emergency Exits and Window Rentention and Release. The Emergency Exit Label requirements for the operating instructions letter height is non-compliant. The requirement specifies the instructions describing the motions necessary to unlatch and open the emergency exit. The instructions shall be in letters at least 1 centimeter high and of a color that contrasts with its background. The letters measured was 0.88 centimeters. The Emergency Exit Label Operating Instructions do not meet the minimum letter height requirement of 1 centimeter.

Production Dates : JUL 01, 2019 - AUG 03, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Noncompliance :

Description of the Noncompliance : FMVSS 217, Bus Emergency Exits and Window Retention and Release. The Emergency Exit Label requirements for the operating instructions letter height is non-compliant. The requirement specifies the instructions describing the motions necessary to unlatch and open the emergency exit. The instructions shall be in letters at least 1 centimeter high and of a color that contrasts with its background. The letters measured was 0.88 centimeters. The Emergency Exit Label Operating Instructions do not meet the minimum letter height requirement of 1 centimeter.

FMVSS 1 : 217 - Bus emergency exits and window retention and release

FMVSS 2 : NR

Description of the Safety Risk : The Emergency Exit Label requirements for the operating instructions letter height is non-compliant. The instructions shall be in letters at least 1 centimeter high and of a color that contrasts with its background. The letters measured was 0.88 centimeters. The Emergency Exit Label Operating Instructions do not meet the minimum letter height requirement of 1 centimeter. The non-compliant Emergency Exit Label could increase the risk of injury.

Description of the Cause : Blue Bird Supplier failed to read the drawing correctly and did not provide a compliant FMVSS 217, Emergency Exit Label. The Emergency Exit Label requirements for the operating instructions letter height is non-compliant. The instructions shall be in letters at least 1 centimeter high and of a color that contrasts with its background. The letters measured was 0.88 centimeters. The Emergency Exit Label Operating Instructions do not meet the minimum letter height requirement of 1 centimeter.

Identification of Any Warning that can Occur : A driver would be able to visually identify a non-compliant Emergency Exit Label.

Involved Components :

Component Name 1 : Decal - Rear and Side Emergency Door Instructions

Component Description : Rear and Side Emergency Door Instructions

Component Part Number : 0812248

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR
Country : NR

Chronology :

- August 2, 2023: Daniel Lind, NHTSA Safety Compliance Engineer, had a conference call with Sumanth Balesh, Director of Product Certification and Compliance. August 2, 2023: Daniel Lind, issued an e-mail to Sumanth at 11:35 a.m. to include attachments and supporting documentation regarding the vehicle which appears to be non-compliant with the Emergency Exit Label Requirement (FMVSS 217). August 9, 2023: Blue Bird submitted a NHTSA 573 to correct this condition and to inform NHTSA of Blue Bird's Intention to file a Petition for Inconsequentiality.
- September 13 2023, Blue Bird submitted petition for a declaration of an Inconsequential Noncompliance.
- October 9 2024, NHTSA rejected Blue Bird's inconsequentiality petition for FMVSS217 NON-compliance

Description of Remedy :

Description of Remedy Program : Reimbursement Plan: Blue Bird will follow the general reimbursement plan on file with NHTSA. Please contact your local Blue Bird dealer to arrange to have the Recall performed. To locate an authorized dealer, search online at www.blue-bird.com/find-a-dealer Parts are currently available and can be ordered campaignparts@blue-bird.com or through your local Blue Bird Dealer. Parts are required and may be ordered through campaignparts@blue-bird.com

How Remedy Component Differs from Recalled Component : The revised Emergency Exit Label will meet the requirements and be compliant.

Identify How/When Recall Condition was Corrected in Production : August 2, 2023: Daniel Lind, NHTSA Safety Compliance Engineer, had a conference call with Sumanth Balesh, Director of Product Certification and Compliance, to inform Blue Bird the Emergency Label is a Noncompliance. August 2, 2023: Blue Bird reviewed the drawings and found that the decal supplier is not following the drawings provided to them and are not satisfying the requirement. August 2, 2023: Blue Bird put hold on buses in our property and ensured they don't get shipped before the labels are corrected. August 3, 2023: Blue Bird conveyed this issue to our supplier and asked supplier to correct and send us the updated label to proofread. August 3, 2023: Blue Bird designed a in-house label to satisfy the requirements to ensure buses are not on hold for long time. August 4, 2023: Supplier sent updated labels, ensured it satisfies requirements.

Recall Schedule :

Description of Recall Schedule : Dealer and Owner Notifications are to be issued on or before December 10, 2024. Parts will be available at time of recall release.

Planned Dealer Notification Date : DEC 10, 2024 - DEC 10, 2024

Planned Owner Notification Date : DEC 10, 2024 - DEC 10, 2024

* NR - Not Reported