

Part 573 Safety Recall Report

24V-751

Manufacturer Name : Jayco, Inc.**Submission Date :** OCT 09, 2024**NHTSA Recall No. :** 24V-751**Manufacturer Recall No. :** 9901613**Manufacturer Information :****Manufacturer Name :** Jayco, Inc.**Address :** 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267**Population :****Number of potentially involved :** 49**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2025-2025 Jayco Jay Feather Air**Vehicle Type :** TRAILERS**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** Jayco Inc. determined the population from production records.**Production Dates :** AUG 28, 2024 - SEP 16, 2024**VIN Range 1 : Begin :** 1UJBB0AJ5S1HB0050 **End :** 1UJBB0AJ9S1HB0116 ☒ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Certification labels have the Incorrect GAWR listed. Labels show 5145 LBS. GAWR and need to show 4400 LBS. GAWR. As a result, the labels fail to comply with the requirement of the 49 CFR Part 567 Certification 567.4

FMVSS 1 : 567 - Certification**FMVSS 2 :** NR

Description of the Safety Risk : The owner referencing the certification label may overload the trailer, which could increase the risk of a crash.

Description of the Cause : Engineering data entry printing error with the incorrect GAWR.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On September 19, 2024, the Jayco Inc. research and development department emailed Jayco compliance department that the Certification labels have the incorrect GAWR listed. The Labels show 5145 LBS. GAWR and need to show 4400 LBS. GAWR. At that time, an internal investigation began.

On September 23, 2024 the Warranty Incident Review Committee (WIRC) discussed the incident and determined it should be elevated to CPAC.

On October 2, 2024 the Corrective and Preventive Action Committee (CPAC) met to discuss this incident and elevated it to the Safety Steering Committee. Our internal investigation determined the scope of units affected by the engineering data entry printing error with the incorrect GAWR.

On October 8, 2024 the Safety Steering Committee voted in favor of proceeding with a noncompliance recall for failing to comply with requirement of the 49 CFR Part 567 Certification 567.4.

Description of Remedy :

Description of Remedy Program : Jayco Inc. Dealers and retail owners will adhere Certification labels showing the correct 4400 LBS. GAWR on all affected units. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. There are no warranty claims or complaints associated with this recall. Jayco Inc. will be reporting the quarterly completion rates to NHTSA.

How Remedy Component Differs from Recalled Component : Certification labels adhered will show the correct 4400 LBS. GAWR.

Identify How/When Recall Condition was Corrected in Production : As of September 19, 2024, Jayco production has installed the certification labels with the correct 4400 LBS. GAWR listed.

Recall Schedule :

Description of Recall Schedule :	Jayco will notify its dealers and affected retail owners.
Planned Dealer Notification Date :	OCT 25, 2024 - OCT 25, 2024
Planned Owner Notification Date :	OCT 25, 2024 - OCT 25, 2024

* NR - Not Reported