

Part 573 Safety Recall Report

24T-012

Manufacturer Name : Michelin North America, Inc.

Submission Date : OCT 23, 2024

NHTSA Recall No. : 24T-012

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Michelin North America, Inc.

Address : One Parkway South
Greenville SC 29615

Company phone : 864-422-4985

Population :

Number of potentially involved : 46

Estimated percentage with defect : 100 %

Tire Information :

Tire Brand 1 : Michelin

Tire Line : various

Tire Size : various

Descriptive Information : A consumer notified Michelin after receiving replacement tires with the same issue as recall 22T023. The tires were missing the symbol DOT.

Production Dates : MAY 01, 2019 - OCT 09, 2023

TIN (Tire Identification Number)

Plant ID	Size code	Optional Code	Begin M Code	End M Code
various	various	various	1819	4123

Description of Noncompliance :

Description of the Noncompliance : The tires in question are missing the symbol "DOT", which is an essential requirement for the manufacturers' self certification. Tires must conform to applicable Federal motor vehicle safety standards.

FMVSS 1 : 109 - New pneumatic and certain specialty tires

FMVSS 2 : 139 - New pneumatic radial tires for light vehicles

Description of the Safety Risk : Without the DOT symbol on the sidewall, the tire contains no declaration to its certification. Additionally tires with a missing DOT marking could be used in inappropriate applications.

Description of the Cause : Tires with the same non-compliance as recall 22T023 were inadvertently routed to the North American market from Europe to be sold through general distribution and to be used as recall 22T023 replacement tires.

Identification of Any Warning that can Occur : Not applicable.

Involved Components :

Component Name : NR
Component Description : NR
Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

Sept 24 2024: A consumer called Michelin North America and informed personnel handling recall 22T023 that remedy tires were missing the symbol DOT.

Sept 30: Michelin organized a meeting to investigate and took action to contain any potentially non-compliant tires.

Oct 2-9: Investigation continued with logistics to determine the tire lines, dimensions, volumes of the affected tires, and reconciled the distribution locations for our affected passenger car tire dealers and consumers who received remedy tires during this suspected time period.

Oct 9: Requested suspect shipment inventory to be contained at the dealer warehouses. Michelin requested dealers to provide a list of consumer names for any points of sale or recall remedy tires that occurred during the suspected time-period in order to recapture any that had gone into the market. The suspected shipment time-period was determined to be from 24 May to 9 Oct 2024.

Oct 9-17: Reinspected contained tires at Michelin and inventory that was available in dealer warehouses. Non-compliant tires were detected and segregated. Number of potentially involved tires was estimated to be 80 in the market.

- Oct 17: Michelin requested guidance from NHTSA.
- Oct 18: Number of potentially involved tires was determined to be 46 in the market.
- Oct 22: Meeting with Michelin North America leadership with agreement to proceed with a recall of the affected tires.
- Oct 22: The Michelin North America Sales Manager was informed determination to recall and to prepare communication for the Sales Force.
- Oct 23: Submitted 573 Filing with NHTSA.

Description of Remedy :

Description of Remedy Program :	Of the three affected SKUs, two SKUs are available for immediate replacement and one SKU will be available at the end of November 2024. Michelin will give the consumers the option to wait for their replacement tires, if not available, or a full refund. If necessary, certain recalled SKUs could be replaced with competitor tires of the same dimensions.
How Remedy Component Differs from Recalled Component :	Remedy tires will have the DOT marking on both sidewalls as specified in the FMVSS and have already been tested to ensure compliance with all applicable FMVSS regulations.
Identify How/When Recall Condition was Corrected in Production :	All affected molds were corrected as of 9 October 2023. In addition, Michelin warehouse personnel added resources to resort tires for the different markets with reinforced reception controls when tires enter North America. These reinforced controls will occur until inventory is completely purged.

Recall Schedule :

Description of Recall Schedule :	Michelin will send an owner notification letter to be mailed no later than Nov 4, 2024.
Planned Dealer Notification Date :	OCT 25, 2024 - OCT 25, 2024
Planned Owner Notification Date :	NOV 04, 2024 - NOV 15, 2024

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported