

Part 573 Safety Recall Report

24E-088

Manufacturer Name : LIVEWIRE EV, LLC

Submission Date : OCT 17, 2024

NHTSA Recall No. : 24E-088

Manufacturer Recall No. : 1004



Manufacturer Information :

Manufacturer Name : LIVEWIRE EV, LLC

Address : 3700 W. Juneau Ave.
Milwaukee WI 53208

Company phone : 8553874337

Population :

Number of potentially involved : 29

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : LiveWire

Model : Two Up Kit

Part No. : 50700141

Size : NR

Function : NR

Descriptive Information : The recall population includes all Two Up Kits produced through 8/29/2024 and intended for installation on LiveWire Mulholland (S2MH) model motorcycles. 9 of this part number are covered by this recall.

Production Dates : APR 01, 2024 - AUG 29, 2024

Brand / Trade 2 : LiveWire

Model : Two Up Kit

Part No. : 50700142

Size : NR

Function : NR

Descriptive Information : The recall population includes all Two Up Kits produced through 8/29/2024 and intended for installation on LiveWire Mulholland (S2MH) model motorcycles. 6 of this part number are covered by this recall.

Production Dates : APR 01, 2024 - AUG 29, 2024

Brand / Trade 3 : LiveWire
Model : Two Up Kit
Part No. : 50700143
Size : NR
Function : NR

Descriptive Information : The recall population includes all Two Up Kits produced through 8/29/2024 and intended for installation on LiveWire Mulholland (S2MH) model motorcycles. 14 of this part number are covered by this recall.

Production Dates : APR 01, 2024 - AUG 29, 2024

Description of Defect :

Description of the Defect : Due to the specified torque and fastener combination, the grab strap in the subject kits may become damaged during the customer assembly process, resulting in an unsecure mounting.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the passenger is relying on the grab strap to maintain position on the motorcycle and the strap detaches, this may increase the risk of a crash or injury.

Description of the Cause : The grab strap fastener may pull through the strap material due to inadequate washer surface area.

Identification of Any Warning that can Occur : The person installing the grab strap may notice that the part is being deformed during installation.

Involved Components :

Component Name : KIT,RDR INTFC MISC CMPNT,BOM KIT, BLACK

Component Description : S2MH Two Up Kit - Black

Component Part Number : 50700141

Component Name : KIT,RDR INTFC MISC CMPNT,BOM KIT, GREY

Component Description : S2MH Two Up Kit - Grey

Component Part Number : 50700142

Component Name : KIT,RDR INTFC MISC CMPNT,BOM KIT, RED

Component Description : S2MH Two Up Kit - Red

Component Part Number : 50700143

Supplier Identification :

Component Manufacturer

Name : LiveWire EV, LLC

Address : 3700 W. Juneau Ave.
Milwaukee Wisconsin 53208

Country : United States

Chronology :

09/04/2024 - The Technical Subcommittee (TSC) was made aware of a concern noted while a Two Up Kit was being installed on an S2MH motorcycle at a test site. The TSC launched a formal investigation of this issue. 09/09/2024 The TSC escalated the matter to the Field Action Committee (FAC). 09/27/2024 – The FAC reviewed the TSC’s findings and analysis and escalated the matter to LiveWire’s Executive Decision Authority (EDA). 10/10/2024 – Based upon the information developed during the investigation, the EDA authorized a safety recall to address the condition. There have been no reports of crashes or injuries related to this issue.

Description of Remedy :

Description of Remedy Program : Owners of affected Two Up Kits will be asked to arrange service with an authorized LiveWire dealer, who will replace the passenger grab strap and the associated mounting hardware. Pursuant to 49 CFR 577.11(e), LiveWire requests that it be exempt from providing a notification of a reimbursement plan. Any pre-notification product failure would have been addressed under the manufacturer’s limited warranty. Accordingly, no person would be eligible for reimbursement pursuant to 573.13.

How Remedy Component Differs from Recalled Component : Revised hardware and a new passenger grab strap will be provided for all of the affected Two Up Kits.

Identify How/When Recall Condition was Corrected in Production : Two Up Kits were updated with revised mounting hardware.

Recall Schedule :

Description of Recall Schedule : Dealer notification is planned between 10/21/2024 and 10/25/2024.
Owner notification is planned between 10/28/2024 and 11/01/2024

Planned Dealer Notification Date : OCT 21, 2024 - OCT 25, 2024

Planned Owner Notification Date : OCT 28, 2024 - NOV 01, 2024

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported