

Part 573 Safety Recall Report

24V-722

Manufacturer Name : Forest River, Inc.**Submission Date :** SEP 27, 2024**NHTSA Recall No. :** 24V-722**Manufacturer Recall No. :** 121-1845**Manufacturer Information :****Population :****Manufacturer Name :** Forest River, Inc.**Number of potentially involved :** 331**Address :** 55470 CR 1**Estimated percentage with defect :** 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440**Vehicle Information :****Vehicle 1 :** 2024-2025 Forest River Inc. Viking Travel Trailers**Vehicle Type :** TRAILERS**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** The scope was determined to begin at the inception of the models.

2024

VIKING

VWT12000ROK

62

2024

VIKING

VWT9000ROK

28

2025

VIKING

VWT12000ROK

25

2025

VIKING

VWT9000ROK

1

Production Dates : NOV 09, 2023 - SEP 05, 2024**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential

Vehicle 2 : 2024-2025 Forest River Inc. Clipper Travel Trailers
Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information : The scope was determined to begin at the inception of the models.
2024
CLIPPER
CWT12000ROK
102
2024
CLIPPER
CWT9000ROK
51
2025
CLIPPER
CWT11000ROK
4
2025
CLIPPER
CWT12000ROK
48
2025
CLIPPER
CWT13000ROK
4
2025
CLIPPER
CWT9000ROK
6

Production Dates : NOV 09, 2023 - SEP 05, 2024

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Description of Defect :

Description of the Defect : The side marker lamps do not meet the reflective requirements of F/CMVSS 108.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : An approaching vehicle from the rear or side may not get the proper indication if conspicuity from the suspect vehicle. This could increase the risk of a crash. Additionally, the side marker lamps do not meet F/CMVSS 108.

Description of the Cause : Manufacturing Error

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : Reflectors
Component Description : Reflectors
Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On September 19, 2024, during a visit to the manufacturing plant, Forest River's Office of Corporate Compliance ("OCC") noticed that the Amber and Red side-wall mounted clearance lamps do not have the appropriate markings to indicate reflectivity.

On September 20, 2024, OCC opened a research item with the manufacturing plant to determine if any vehicles left Forest River's control. During this time, it was discovered vehicles had been manufactured with this lamp and shipped into commerce.

On September 27, 2024, Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program :	Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer/Service Center will need to perform the remedy. The remedy will be to install reflector stickers in conjunction with the current marker lamps to ensure the required reflectivity required by FMVSS 108 is achieved.
	What is the Forest River Customer Service Phone Number? (269) 467-6604
	If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:
	Viking RV Attn: Warranty Manager 500 W. Chicago Rd. White Pigeon, MI 49099
How Remedy Component Differs from Recalled Component :	A secondary amber and red reflector compliant with F/CMVSS will be installed beneath the lamps.
Identify How/When Recall Condition was Corrected in Production :	The week of September 27, 2024, the manufacturing plant began installing a secondary amber and red reflector compliant with F/CMVSS beneath the lamps.

Recall Schedule :

Description of Recall Schedule :	Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.
Planned Dealer Notification Date :	NOV 06, 2024 - NOV 06, 2024
Planned Owner Notification Date :	NOV 06, 2024 - NOV 06, 2024

* NR - Not Reported