

Part 573 Safety Recall Report

24V-719

Manufacturer Name : Harley-Davidson Motor Company

Submission Date : SEP 26, 2024

NHTSA Recall No. : 24V-719

Manufacturer Recall No. : 0628



Manufacturer Information :

Manufacturer Name : Harley-Davidson Motor Company

Address : 3700 W. Juneau Avenue

Milwaukee WI 53201-0653

Company phone : (414) 343-4056

Population :

Number of potentially involved : 12,929

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2019 Harley-Davidson Softail FXBB Street Bob

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Certain 2018 and 2019 Harley-Davidson Softail FXBB Street Bob motorcycles shipped prior to 6/17/19 are part of the recall population. The remaining 2018 and 2019 Harley-Davidson Softail FXBB Street Bob model motorcycles have updated VIN labels and owner's manuals. The specific number of this make/model/model year is: 8541

Production Dates : JUN 22, 2017 - JUN 11, 2019

VIN Range 1 : Begin : 1HD1YJJ3XJC010383 **End :** 1HD1YJJ29KB071660 ☒ Not sequential

Vehicle 2 : 2018-2019 Harley-Davidson Softail FXLR Low Rider

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Certain 2018 and 2019 Harley-Davidson Softail FXLR Low Rider motorcycles shipped prior to 6/17/19 are part of the recall population. The remaining 2018 and 2019 Harley-Davidson Softail FXLR Low Rider model motorcycles have updated VIN labels and owner's manuals. The specific number of this make/model/model year is: 4388

Production Dates : JUN 26, 2017 - JUN 11, 2019

VIN Range 1 : Begin : 1HD1YNJ34JC010421 **End :** 1HD1YNJ23KB071662 ☒ Not sequential

Description of Noncompliance :

Description of the Noncompliance : At the stated front tire inflation pressure listed on the VIN label, the load rating of the front tire (according to the Tire and Rim Association Yearbook) may be less than the stated front gross axle weight rating (GAWRs). Accordingly, these vehicles may not comply with FMVSS 120, Section S5.3.1.

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : In the event the front axle is loaded in excess of the load carrying capacity of the front tire, there is an increased risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Label Set, Softail

Component Description : Compliance Label

Component Part Number : 14001520 & 14001522

Supplier Identification :**Component Manufacturer**

Name : HDMC

Address : 11800 W. Capitol Drive
Wauwatosa Wisconsin 53222

Country : United States

Chronology :

May 22, 2019: A potential VIN labeling issue was identified by the Harley-Davidson Product Integrity Department while investigating tire load ratings. May 30 - June 13, 2019: Harley-Davidson's Technical Subcommittee (TSC) conducted its investigation of this potential issue. As part of that work, Harley-Davidson's Regulatory organization initiated a review of applicable regulatory requirements to assist the TSC in its investigation. June 12, 2019: All motorcycles within our control at assembly plants were contained. June 13, 2019: This issue was escalated to Harley-Davidson's Recall Investigation Committee (RIC). June 14, 2019: The RIC met and escalated the issue to Harley-Davidson's executive management. June 17, 2019: Upon

review of the results of the RIC’s investigation and analysis, Harley-Davidson’s executive management determined that the subject motorcycles may not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 120. June 20, 2019: Harley-Davidson submitted a noncompliance notification in accordance with NHTSA’s regulations, identifying that an inconsequentiality petition would also be filed. July 17, 2019: Harley-Davidson submitted a Petition for Determination of Inconsequential Noncompliance. September 18, 2024: NHTSA provided notice of denial of Harley-Davidson’s petition.

Description of Remedy :

Description of Remedy Program :	Partial overlay labels with installation instructions and Owner’s Manual inserts will be mailed to owners of affected motorcycles. Owners will also be given the option to arrange service with an authorized Harley-Davidson dealer, who will perform the remedy at no charge to the customer.
How Remedy Component Differs from Recalled Component :	The partial overlay label and Owner’s Manual insert include revised front tire inflation values to correct the original printed values.
Identify How/When Recall Condition was Corrected in Production :	On vehicles shipped on or after 6/17/19, VIN labels have been updated to list the correct recommended cold inflation pressure. Also, updated owner’s manuals have been included with the motorcycles.

Recall Schedule :

Description of Recall Schedule :	The Dealer Communication is planned for 10/01/2024 - 10/08/2024. The Owner Letters are planned to be mailed 10/21/2024 - 10/25/2024.
Planned Dealer Notification Date :	OCT 01, 2024 - OCT 08, 2024
Planned Owner Notification Date :	OCT 21, 2024 - OCT 25, 2024

* NR - Not Reported