

Part 573 Safety Recall Report

24V-671

Manufacturer Name : Storyteller Overland**Submission Date :** SEP 11, 2024**NHTSA Recall No. :** 24V-671**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Storyteller Overland**Address :** 428 Industrial Lane
BIRMINGHAM AL 35211**Company phone :** 9997442**Population :****Number of potentially involved :** 14**Estimated percentage with defect :** 100 %**Vehicle Alterer Information :****Vehicle 1 :** 2024-2024 Storyteller Overland GXV HILT**Descriptive Information :** The recall population included all GXV HILT'S manufactured to date.**Production Dates :** SEP 01, 2023 - AUG 28, 2024**Description of Defect :****Description of the Defect :** The spare tire mount on the rear of the vehicle may contain improperly installed rivet nut fasteners. Storyteller's supplier did not install the spare tire mount fasteners per the manufacturer's specification. Improperly installed fasteners could lead to the spare tire falling from the vehicle.**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** If a spare tire becomes dislodged while the vehicle is in use, the tire could fall, increasing the risk of a vehicle crash.**Description of the Cause :** Storyteller's vendor did not install the fasteners into the spare tire mount plate to the appropriate specification.**Identification of Any Warning that can Occur :** NR**Involved Components :**

Component Name : Tire Mount Standoff

Component Description : Spare Tire Mount

Component Part Number : R4H-20-02-002

Supplier Identification :

Component Manufacturer

Name : Summit Products

Address : 6750 NE 41st AVE
Altoona Iowa 50009

Country : United States

Chronology :

On August 29th, 2024, Storyteller’s Customer Service Team received a report of a customer’s spare tire mount failing. Storyteller’s Safety Committee met on August 30th to open an investigation. After discussions with Storyteller’s supplier, it was determined that the spare tire mount fasteners were not installed by the supplier to specification. Storyteller’s Safety Committee met on September 6th and voted to issue a recall.

Description of Remedy :

Description of Remedy Program : The existing spare tire mount and fasteners will be replaced with remedy parts that are manufactured to meet the proper specification. The remedy parts will be replaced at no cost to the customer at an authorized Storyteller dealer. If a customer has already paid for a repair that is within the scope of this defect under recall, Storyteller will refund previously paid repairs.

How Remedy Component Differs from Recalled Component : The remedy components include redesigned spare tire mounts and fasteners that are manufactured to the proper specification.

Identify How/When Recall Condition was Corrected in Production : As soon as this was discovered, Storyteller worked with its supplier to replace spare tire mounts and fasteners on the production line.

Recall Schedule :

Description of Recall Schedule : Letters will be mailed within the 60-day timeframe of submission.

Planned Dealer Notification Date : NOV 08, 2024 - NOV 11, 2024

Planned Owner Notification Date : NOV 08, 2024 - NOV 11, 2024

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported