

# Part 573 Safety Recall Report

## 24E-082

**Manufacturer Name :** Chrysler (FCA US, LLC)

**Submission Date :** OCT 01, 2024

**NHTSA Recall No. :** 24E-082

**Manufacturer Recall No. :** A2B



### Manufacturer Information :

**Manufacturer Name :** Chrysler (FCA US, LLC)

**Address :** 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

**Company phone :** 1-800-853-1403

### Population :

**Number of potentially involved :** 4,961

**Estimated percentage with defect :** 5 %

### Equipment Information :

**Brand / Trade 1 :** MOPAR

**Model :** Steering Column Control Module

**Part No. :** 68545657AA

**Size :** NR

**Function :** NR

**Descriptive Information :** Some steering column control modules ("SCCMs") may have been built where mechanisms within the turn signal lever experience an interference condition.

The suspect part population includes SCCMs built September 1, 2017, through August 11, 2023, and was determined using supplier production records.

Similar SCCMs not included in the recall population were manufactured before or after the suspect period.

The total affected parts for this part number is 4179.

**Production Dates :** SEP 01, 2017 - AUG 11, 2023

Brand / Trade 2 : MOPAR

Model : Steering Column Control Module

Part No. : 68545658AA

Size : NR

Function : NR

Descriptive Information : Some SCCMs may have been built where mechanisms within the turn signal lever experience an interference condition.

The suspect part population includes SCCMs built September 1, 2017, through August 11, 2023, and was determined using supplier production records.

Similar SCCMs not included in the recall population were manufactured before or after the suspect period.

The total affected parts for this part number is 782.

Production Dates : SEP 01, 2017 - AUG 11, 2023

### Description of Noncompliance :

Description of the Noncompliance : Federal Motor Vehicle Safety Standard ("FMVSS") 571.108 S9.1.1 requires that "The turn signal operating unit must be self-canceling by steering wheel rotation and capable of cancellation by a manually operated control." A SCCM with an interference condition, when installed in a vehicle, may not allow the self-canceling feature to function correctly.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : A turn signal which does not self-cancel and remains active after a completed turn may cause surrounding drivers to misunderstand the intent to change vehicle direction which can cause a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

### Involved Components :

Component Name : Steering Column Control Module

Component Description : Steering Column Control Module

Component Part Number : 68545657AA / 68545658AA

Supplier Identification :

Component Manufacturer

Name : BCS AUTOMOTIVE INTERFACE SOLUTIONS  
Address : Mike Allen 1390 Parque Industrial Reynos  
Apartado Postal 907 Reynosa Foreign States 88780  
Country : Mexico

Chronology :

- On February 22, 2024, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization was notified of a potential issue related to malfunctioning SCCMs on some 2023 and 2024 MY Ram 1500 trucks.
- From February 2024, through August 2024, FCA US TSRC met with FCA US engineering and manufacturing to review the issue, understand the failure mode, review customer records and to determine the suspect population.
- On September 4, 2024, the FCA US TSRC organization recognized a vehicle build issue existed on certain vehicles which could lead to a turn signal or lane change indicator that does not self-cancel and may result in a noncompliance with FMVSS No. 108.
- On September 25, 2024, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected units.

Description of Remedy :

Description of Remedy Program :	FCA US will conduct a voluntary safety recall on all affected modules to inspect and, if necessary, replace the SCCM; or if not installed on a vehicle, repurchase the SCCM.
	FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.
How Remedy Component Differs from Recalled Component :	The remedy component will be a SCCM with a turn signal lever which does not have an interference condition.
Identify How/When Recall Condition was Corrected in Production :	NR

**Recall Schedule :**

Description of Recall Schedule : \*\*10/01/2024: FCA US will notify dealers on or about 10/8/2024 and begin notifying owners on or about 10/29/2024.

Planned Dealer Notification Date : OCT 08, 2024 - OCT 08, 2024

Planned Owner Notification Date : OCT 29, 2024 - NOV 05, 2024

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

\* NR - Not Reported