#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 24V-647

**Manufacturer Name:** Nova Bus (US) Inc.

**Submission Date:** SEP 03, 2024 NHTSA Recall No.: 24V-647

**Manufacturer Recall No.:** CR5635



### **Manufacturer Information:**

Manufacturer Name: Nova Bus (US) Inc.

Address: 260 Banker Road

PLATTSBURGH NY 12901

Company phone: 450-472-6410

# **Population:**

Number of potentially involved: 1,575 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2012-2024 Nova Bus LFS

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: DIESEL

Descriptive Information: The recall population is defined by vehicles built from 09/15/2010 through

06/12/2024 assembled with Recaro driver seats.

Production Dates: JUN 27, 2012 - JUN 12, 2024

VIN Range 1: Begin: 4RKYL82U6C4500127 End: 4RKYL82J1R9779523 ✓ Not sequential

Vehicle 2: 2010-2020 Nova Bus LFS Artic

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : DIESEL

Descriptive Information: The recall population is defined by vehicles built from 09/15/2010 through

06/12/2024 assembled with Recaro driver seats.

Production Dates: SEP 15, 2010 - OCT 12, 2020

VIN Range 1: Begin: 4RKYS92U1A4000139 End: 4RKYS92J1L9777710 ✓ Not sequential

### **Description of Noncompliance:**

Description of the In 2023, Nova Bus declared a recall (23V350) because of driver seat belts that

Noncompliance: may have improper seat belt retractive force under certain driver seat

adjustment conditions. The seat belt could be pinched between the seat back

panel and the driver's rear partition.

FMVSS 1: 209 - Seat belt assemblies

FMVSS 2: NR

Description of the Safety Risk: The remedy developed for the Recaro' driver seats may not effectively limit

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Description of the Safety Risk: the recline angle of the seat to prevent seat belt pinching. This may cause a

FMVSS 209 S4.3 (j)(2)(i)(A) regulatory non-compliance. Under certain

conditions, a non-compliant seat belt may increase the risk of injury in case of

a crash.

Description of the Cause: Recline limitation stopping device does not in all cases stop the seat inclination

at the correct angle.

Identification of Any Warning There is no warning prior to occurrence.

that can Occur:

# **Involved Components:**

Component Name 1: Recaro Ergo Metro AM80

Component Description: Driver seat with integrated 3 points seat belt

Component Part Number: N58950-XX

Component Name 2: Recaro Ergo Metro AM384

Component Description: Driver seat with integrated 3 points seat belt

Component Part Number: N101395-XX

### **Supplier Identification:**

### **Component Manufacturer**

Name: RECARO Automotive North America, Inc.

Address: 24801 Capital Blvd

Clinton Township Michigan 48036

**Country: United States** 

### **Chronology:**

May 17, 2023: Nova Bus submits a vehicle recall report to NHTSA (23V350)

May 09, 2024: Nova Bus was informed by a customer regarding a potential ineffective remedy to prevent seat belt pinching.

May 13, 2024: Nova Bus started an internal Investigation.

May 17, 2024: The issue was raised to the safety forum as a potential risk for evaluation.

June 18, 2024: Survey to confirm seat models potentially affected was completed.

August 22, 2024: Product Safety Evaluation Committee evaluates and raises to Product Safety Committee.

August 27, 2024: Product Safety Committee determination of product defect.

September 3, 2024: Nova Bus files 573 with NHTSA that a voluntary recall will be released to address the safety-related defect.

There have been no accidents or injuries related to this defect. There have been no warranty claims related to this defect.

# **Description of Remedy:**

Description of Remedy Program: Owners will be notified. Vehicles will be recalled. Remedy program is not

determined at the moment as investigation is still ongoing between Nova Bus and the supplier. All costs associated with this corrective measure will be covered by Nova Bus. Pre-notification remedies will be addressed using

the Nova Bus general reimbursement plan on file with NHTSA.

How Remedy Component Differs Remedy is not identified at the moment.

from Recalled Component:

Identify How/When Recall Condition An Internal Campaign was launched to correct vehicles in production

was Corrected in Production: August 30, 2024.

### **Recall Schedule:**

Description of Recall Schedule: Note: Nova Bus does not have a dealer network and the dates entered for

the planned dealer notification begin/end date are only to avoid NHTSA

Recall Portal error while submitting the recall report.

Owner notification will begin on or before November 2, 2024

Planned Dealer Notification Date: SEP 13, 2024 - SEP 13, 2024 Planned Owner Notification Date: NOV 02, 2024 - NOV 02, 2024

\* NR - Not Reported