

Part 573 Safety Recall Report

24V-629

Manufacturer Name : Forest River, Inc.**Submission Date :** AUG 22, 2024**NHTSA Recall No. :** 24V-629**Manufacturer Recall No. :** 69-1833**Manufacturer Information :****Manufacturer Name :** Forest River, Inc.**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440**Population :****Number of potentially involved :** 132**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2024-2025 Forest River Inc. Salem SBF325RL Fifth Wheels**Vehicle Type :** TRAILERS**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** The scope is determined by the inception of the model, to current date.

2024

SALEM

SBF325RL

53

2025

SALEM

SBF325RL

9

Production Dates : OCT 18, 2023 - AUG 14, 2024**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential

Vehicle 2 : 2024-2025 Forest River Inc. Wildwood WBF325RL Fifth Wheels
Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information : The scope is determined by the inception of the model, to current date.

2024
WILDWOOD
WBF325RL
67
2025
WILDWOOD
WBF325RL
3

Production Dates : OCT 18, 2023 - AUG 14, 2024

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Description of Defect :

Description of the Defect : The tire(s) may contact chassis components.

FMVSS 1 : NR
FMVSS 2 : NR

Description of the Safety Risk : If the tire contacts the chassis components, it may fail. This condition may lead to loss of vehicle control, which may lead to a crash.

Description of the Cause : Engineering Error.

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : Slideout Head
Component Description : Slideout Head
Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On August 13, 2024, Forest River's Office of Corporate Compliance ("OCC") was notified by the manufacturing plant of a single vehicle in which the tire may contact a chassis component.

On August 14, 2024, OCC opened a research item into the concern. OCC asked the division to get the dimension between the tire and the chassis components. Additionally, OCC asked the division to reach out to dealers with stock inventory to inspect for a possible concern.

Between August 16 through August 20, the manufacturing plant began receiving data points back from multiple dealers.

On August 22, 2024, Forest Rivers Corporate Committee voted to recall.

Description of Remedy :

Description of Remedy Program : The remedy for this recall is under development. An amendment will be filed once the remedy is available.

What is the Forest River Customer Service Phone Number? (574)
534-3167

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Salem/Wildwood
Forest River, Inc.
Attn: WARRANTY MANAGER
1803 Century Drive
Goshen, IN 46528

How Remedy Component Differs Affected Component – Axle Hangers

from Recalled Component : The new axle hangers and riser kit will now allow the desired distance between the tires and the chassis components under a full jounce of the vehicle.

Identify How/When Recall Condition was Corrected in Production : The week of August 19, 2024, the manufacturing plant had a riser installed, lifting the vehicle 3 inches, allowing clearance of the tire and chassis components.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 01, 2024 - OCT 01, 2024

Planned Owner Notification Date : OCT 01, 2024 - OCT 01, 2024

* NR - Not Reported