

Part 573 Safety Recall Report

24V-628

Manufacturer Name : Forest River, Inc.**Submission Date :** AUG 22, 2024**NHTSA Recall No. :** 24V-628**Manufacturer Recall No. :** 44-1831**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 34

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Salem SBT19RBHL Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant switched to a different chassis manufacturer for the specific model.

2024 SALEM SBT19RBHL 26

Production Dates : JUL 27, 2023 - FEB 28, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2024 Forest River Inc. Wildwood WBT19RBHL Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant switched to a different chassis manufacturer for the specific model.

2024 WILDWOOD WBT19RBHL 8

Production Dates : JUL 27, 2023 - FEB 28, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The tire(s) may contact the outrigger.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the tire contacts the outrigger, it may fail. This condition may lead to loss of vehicle control, which can lead to a crash.

Description of the Cause : Engineering error.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : chassis outrigger

Component Description : chassis outrigger

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NORCO Industries

Address : 2800 Northland Dr
Elkhart Indiana 46514

Country : United States

Chronology :

On August 12, 2024, Forest River's Office of Corporate Compliance ("OCC") was notified by the manufacturing plant of a single vehicle in which the outrigger may contact the tire.

On August 14, 2024, OCC opened a research item into the concern. OCC asked the division to get the dimension between the tire and the outrigger. Additionally, OCC asked the division to reach out to dealers with stock inventory to inspect for a possible concern.

Between August 16 through August 19, the manufacturing plant began receiving data points back from multiple dealers.

On August 22, 2024, Forest Rivers Corporate Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer or service center will need to perform the remedy to remove the outriggers, replace with new and relocate them to a location that will not interfere with the tire(s).

What is the Forest River Customer Service Phone Number? (574)
534-3167

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Salem/Wildwood
Forest River, Inc.
Attn: WARRANTY MANAGER
1803 Century Drive
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Affected Component – chassis outrigger
The chassis outrigger will now be located in an area that will not interfere with the tire.

Identify How/When Recall Condition was Corrected in Production : In February 2024, the manufacturing plant added length to the floorplan.
The outriggers were moved out of the tire jounce area.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 01, 2024 - OCT 01, 2024

Planned Owner Notification Date : OCT 01, 2024 - OCT 01, 2024

* NR - Not Reported