

Part 573 Safety Recall Report

24V-626

Manufacturer Name : OEM Systems, LLC

Submission Date : AUG 21, 2024

NHTSA Recall No. : 24V-626

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : OEM Systems, LLC

Address : 220 N. Industrial Blvd

Okarche OK 73762

Company phone : 263-7529

Population :

Number of potentially involved : 38

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 CHEVROLET SILVERADO

Vehicle Type : LIGHT VEHICLES

Body Style : PICKUP TRUCK

Power Train : DIESEL

Descriptive Information : We were notified by CM that their body/bumper mounting brackets are not hitch rated.

Population determined by all 9' CM bodies installed with hitches. Verified by QC inspections and part audits. All 38 9' CM service bodies upfitted affected. No other related equipment installed from Manufacturer are.

Production Dates : JAN 01, 2024 - MAY 28, 2024

VIN Range 1 : Begin : 3C7WRTCL9RG232177 End : 1GB4YNEY2RF379197 ☒ Not sequential

Description of Defect :

Description of the Defect : The rear body/bumper mounting brackets provided by the manufacture are not hitch rated and must be replaced before the vehicle can be used for towing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Vehicle cannot be used for towing until body/bumper mounting brackets are replaced or they may fail allowing the load being towed to separate from the vehicle.

Description of the Cause : Body manufacture failed to provide relevant safety information on body mounting brackets.

Identification of Any Warning Body rear bumper sagging or out of square, stress fractures on rear body

that can Occur : mounting plates on bumper side of mounting brackets

Involved Components :

Component Name 1 : Rear Body/Bumper Mounting Brackets

Component Description : Mount the rear of the body and the bumper to the chassis frame.

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Contract Manufacturing LLC

Address : 103 Titan Rd
Kingston Oklahoma 73439

Country : United States

Chronology :

1. Hector from Express 4x4 Rental contacted OEM due to a hitch failure in the field.
2. CM was contacted on issue and pictures of the failure were sent to CM Engineering.
3. CM Informed OEM that their body/bumper mounting brackets are not hitch rated.
4. OEM contacted Express 4x4 to stop all towing with affected vehicles.
5. Express 4x4 reached out to drivers to stop towing with vehicles.
6. OEM ordered replacement body mounting brackets/hitches.
7. Parts arrived and retro kits started shipping to units in the fiel

Description of Remedy :

Description of Remedy Program : CM sent replacement body/bumper mounting brackets and hitches to OEM. OEM contacted Express 4x4 to coordinate repairs and is covering all costs as repairs are completed.

How Remedy Component Differs

Steel is twice as thick, hitch is completely different and product is

from Recalled Component : produced by B&W instead of CM manufacturing.

Identify How/When Recall Condition was Corrected in Production : All vehicles had already been upfitted when the defect was identified. All units that had not shipped were put on hold until corrections could be made and all future upfits will not use the part that caused the issue.

Recall Schedule :

Description of Recall Schedule : The company that owns all 38 vehicles was notified the same day the defect was identified
Planned Dealer Notification Date : AUG 21, 2024 - SEP 30, 2024
Planned Owner Notification Date : AUG 21, 2024 - SEP 30, 2024

* NR - Not Reported