

Part 573 Safety Recall Report

24V-624

Manufacturer Name : Escape Trailer**Submission Date :** AUG 20, 2024**NHTSA Recall No. :** 24V-624**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Escape Trailer

Number of potentially involved : 248

Address : 43851 Industrial Way

Estimated percentage with defect : 100 %

Chilliwack, BC 00 V2R4L2

Company phone : 6047031650

Vehicle Information :

Vehicle 1 : 2024-2024 Escape All Models

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : - Escape has identified customers who selected this oven within the affected range.
 - The recalled product is supplied by Suburban. Other ovens we use are manufactured by a different supplier.
 - Approximately 248 units affected

Production Dates : OCT 01, 2022 - JUN 14, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : Suburban Manufacturing has decided that a defect which relates to motor vehicle safety exists in Slide-In Range Models that contain Red LED Backlit Knobs that were installed in recreational vehicles (NHTSA Safety Recall: 24E-028)

- The LED backlight printed circuit boards (PCB) are not fully coated. The lack of conformal coating in the connection passages between the layers of the PCB can allow liquid from the cooktop surface to accumulate, which could result in a short circuit, resulting in the PCB's failure. If the PCB fails, it can overheat, and the polyethylene cover of the lights can melt and possibly ignite, causing a fire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Possible fire risk

Description of the Cause : The LED backlight printed circuit boards

Identification of Any Warning NR
that can Occur :

(PCB) are not fully coated. The lack of conformal coating in the connection passages between the layers of the PCB can allow liquid from the cooktop surface to accumulate which could result in a short circuit resulting in the failure of the PCB.

Involved Components :

Component Name 1 : Flush Mount Oven Range Elite
Component Description : Oven with range
Component Part Number : 3635A

Supplier Identification :

Component Manufacturer

Name : Suburban Manufacturing
Address : 676 Broadway St.
Dayton Tennessee 37321
Country : United States

Chronology :

We received a recall letter (email) from GLP Canada on June 3/2024 alerting us to the issue.

Description of Remedy :

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| Description of Remedy Program : | <p>Suburban Manufacturing identified a fix that it will provide at no cost to the RV owner. Every OEM using these range models is required to notify their RV customers. RV owners should then book an appointment at a service center to get the fix completed. The fix is relatively simple and quick.</p> <p>For Canadian-located RVs, GLP Canada will be the main point of contact for getting the fix kits and managing the warranty claim. Canadian service centers or OEMs can procure kits at GLP Canada by contacting the warranty department and submitting a claim.</p> <p>For US-located RVs, the local Suburban service center in the US will manage it directly with the Suburban Manufacturing warranty department in the US</p> |
| How Remedy Component Differs from Recalled Component : | <p>The remedy component bypasses the faulty component in the oven.</p> |
| Identify How/When Recall Condition was Corrected in Production : | <p>We temporarily stopped installing ovens in trailers and sent affected ovens back to GLP Canada fo have the fix kits installed. Once ovens arrived back at Escape, we installed as normal. We identified units on site that were already installed and did the recall kits ourselves.</p> |

Recall Schedule :

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|------------------------------------|--|
| Description of Recall Schedule : | <p>On June 27, 2024 Escape contacted affected customers via email to direct them to GLP (Canadian customers) or Suburban (US customers) We will be sending physical letters in the next 3 weeks.</p> |
| Planned Dealer Notification Date : | <p>NR - NR</p> |
| Planned Owner Notification Date : | <p>AUG 26, 2024 - SEP 06, 2024</p> |

* NR - Not Reported