

Part 573 Safety Recall Report

24V-607

Manufacturer Name : REV Recreation Group

Submission Date : AUG 13, 2024

NHTSA Recall No. : 24V-607

Manufacturer Recall No. : 240809REV



Manufacturer Information :

Manufacturer Name : REV Recreation Group

Address : 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone : 800 509 3417

Population :

Number of potentially involved : 4,665

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2025 HOLIDAY RAMBLER ADMIRAL

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On units with the HappiJac drop down bed option, the front overhead cabinets may come loose from the lower side of the drop-down bed and may distract or obstruct the view of the driver.

Production Dates : APR 26, 2018 - JUL 17, 2024

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2018-2018 HOLIDAY RAMBLER ADMIRAL XE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On units with the HappiJac drop down bed option, the front overhead cabinets may come loose from the lower side of the drop-down bed and may distract or obstruct the view of the driver

Production Dates : APR 17, 2017 - MAR 13, 2018

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 3 : 2023-2025 HOLIDAY RAMBLER ECLIPSE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On units with the HappiJac drop down bed option, the front overhead cabinets may come loose from the lower side of the drop-down bed and may distract or obstruct the view of the driver

Production Dates : MAR 23, 2022 -JUL 18, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2018-2025 FLEETWOOD FLAIR

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On units with the HappiJac drop down bed option, the front overhead cabinets may come loose from the lower side of the drop-down bed and may distract or obstruct the view of the driver.

Production Dates : MAR 29, 2017 -JUN 24, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2023-2025 FLEETWOOD FLEX

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On units with the HappiJac drop down bed option, the front overhead cabinets may come loose from the lower side of the drop-down bed and may distract or obstruct the view of the driver

Production Dates : APR 18, 2022 -JUN 24, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 6 : 2020-2024 FLEETWOOD FORTIS

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On units with the HappiJac drop down bed option, the front overhead cabinets may come loose from the lower side of the drop-down bed and may distract or obstruct the view of the driver

Production Dates : SEP 20, 2019 -APR 26, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 7 : 2020-2025 HOLIDAY RAMBLER INVICTA

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On units with the HappiJac drop down bed option, the front overhead cabinets may come loose from the lower side of the drop-down bed and may distract or obstruct the view of the driver

Production Dates : SEP 20, 2019 - MAY 23, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 8 : 2018-2023 FLEETWOOD PACE ARROW

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : On units with the HappiJac drop down bed option, the front overhead cabinets may come loose from the lower side of the drop-down bed and may distract or obstruct the view of the driver

Production Dates : APR 03, 2017 - APR 26, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 9 : 2018-2018 FLEETWOOD STORM

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On units with the HappiJac drop down bed option, the front overhead cabinets may come loose from the lower side of the drop-down bed and may distract or obstruct the view of the driver

Production Dates : MAR 28, 2017 - APR 05, 2018

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 10 : 2018-2019 HOLIDAY RAMBLER VACATIONER XE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On units with the HappiJac drop down bed option, the front overhead cabinets may come loose from the lower side of the drop-down bed and may distract or obstruct the view of the driver

Production Dates : APR 11, 2017 - APR 13, 2018

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect :	On units with the HappiJac drop down bed option, the fasteners that hold the front overhead cabinet to the bottom of the drop-down bed platform may come apart or break allowing the overhead cabinet to detach.
FMVSS 1 :	NR
FMVSS 2 :	NR
Description of the Safety Risk :	On units with the HappiJac drop down bed option, the fasteners may come apart or break allowing the overhead cabinet to detach and distract or obstruct the view of the driver causing a motor vehicle accident.
Description of the Cause :	The cabinets may have been installed with fewer fasteners (screws and staples) than was specified causing a lack of support.
Identification of Any Warning that can Occur :	Cabinets may show signs of gapping and start to separate from the mounting surface on the bottom of the drop-down bed.

Involved Components :

Component Name 1 :	Cabinet - Front Overhead
Component Description :	Cabinet - Front Overhead
Component Part Number :	10034870 DWG

Supplier Identification :

Component Manufacturer

Name :	REV Recreation Group (RRG)
Address :	1031 US 224 East Decatur Indiana 46733
Country :	United States

Chronology :

- 6/18/2024 REV RV received information regarding a 2024 Model Year Admiral motor home, serial number 655NR4440572 that the front overhead cabinet under the HappiJac drop down bed started to detach from the mounting surface.
- 6/19 The unit overhead was secured, and the unit was driven to REV RV in Decatur Indiana for evaluation.
- 6/20 The manufacturing plant was notified of the issue with the front overhead cabinet coming loose. The root cause of the condition was unknown.
- 6/24 Unit arrived for inspection. A ship hold was placed on similar units until testing was performed.

Manufacturing Operations were shut down the weeks of June 24 & July 4th (holiday week).
6/26 REV RV service communicated with engineering to advise of the situation. Investigation began to review field data.
7/02 Manufacturing leaders inspected the unit and reviewed the prints.
7/08 Manufacturing and Engineering returned from shutdown. Units on stop ship were inspected. Claim data analyzed.
7/11 Stress testing was performed on an overhead cabinet from manufacturing.
7/12 Plant inspection and repairs were performed.
7/15 Customer unit repaired.
7/18 Data reviewed with the Operations, Engineering and Quality.
7/22 Summary forwarded to safety committee..
7/25 Safety committee met to discuss engineering investigation results and sent recommendation to declare a voluntary safety recall
to REV Senior Leadership Team for consideration and review.
08/09 DIR Approval to proceed with Part 573 Safety Recall Report.

Description of Remedy :

Description of Remedy Program :	An authorized REV RV Dealer or Service Center will need to perform the remedy including adding newly designed aluminum angle hardware and fasteners to the overhead. Technicians will be provided technical instructions by REV RV to inspect and perform repairs. REV will reimburse owners that have previously paid for a repair that is within the scope of this defect under this recall upon presentation of a paid receipt.
How Remedy Component Differs from Recalled Component :	Recall population may have wood mounting material and limited fasteners at the mount area of the overhead cabinet. The remedy will include adding newly designed aluminum angle hardware and fasteners to the overhead mounting area.
Identify How/When Recall Condition was Corrected in Production :	7/12 Engineering developed a design change to add the aluminum angle and fasteners

Recall Schedule :

Description of Recall Schedule :	REV RV will notify owners and dealers of the recall campaign. The repairs will be made free of charge.
Planned Dealer Notification Date :	OCT 09, 2024 - OCT 09, 2024
Planned Owner Notification Date :	OCT 12, 2024 - OCT 12, 2024

* NR - Not Reported