

# Part 573 Safety Recall Report

## 24V-605

**Manufacturer Name :** Heartland Recreational Vehicles, LLC**Submission Date :** AUG 13, 2024**NHTSA Recall No. :** 24V-605**Manufacturer Recall No. :** TBD**Manufacturer Information :****Population :**

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 9

Address : 1001 All Pro Drive

Estimated percentage with defect : 100 %

Elkhart IN 46514

Company phone : 8772628032

**Vehicle Information :**

Vehicle 1 : 2024-2025 Heartland Torque Travel Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Recall population was determined by first run of units in new plant to when the issue was discovered.

Production Dates : MAR 08, 2024 - JUN 16, 2024

VIN Range 1 : Begin : 5SFCB3025RE535493 End : 5SFCB3920SE538567

☒ Not sequential**Description of Defect :**

Description of the Defect : It has been decided that vehicles in the recall population with an optional Onan 5.5 generator installed, may have the generator venting improperly routed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Improper venting could cause the Generator to overheat and / or not allow exhaust gases to escape properly. This could lead to an increased risk of fire & injury

Description of the Cause : Production did not properly route the right size opening in the floor for the Generator to receive proper air flow.

Identification of Any Warning : The generator may overheat and shut down or trip the breaker. You may also

that can Occur : smell exhaust fumes in the generator compartment.

Involved Components :

Component Name 1 : Generator Vent

Component Description : Generator Vent

Component Part Number : NA

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR  
NR

Country : NR

Chronology :

8-8-24 Notified by warranty of a possible venting issue with the Onan 5.5 generators 8-9-24 Ran an FRC report and found 2 units that have had overheating issues with lack of proper ventilation. We have had 0 personal injuries and 0 property damage claims. 8-9-24 safety committee meeting and voted to recall units in question for inspection and correction if needed.

Description of Remedy :

Description of Remedy Program : The remedy for this defect is to have the venting area properly routed out by a dealer or service provider . All reimbursement will be covered under Heartland's general reimbursement plan. This will be done at no cost to the owner.

How Remedy Component Differs The corrected venting will be in an "L" shape with dimensions described by the manufactures installation instructions.

from Recalled Component :

Identify How/When Recall Condition was Corrected in Production : As of July 24 production has corrected the routing of the Onan 5.5 generator to meet manufacture requirements.

Recall Schedule :

Description of Recall Schedule : Mailing will begin once approval is received

Planned Dealer Notification Date : SEP 27, 2024 - SEP 27, 2024

Planned Owner Notification Date : SEP 27, 2024 - SEP 27, 2024

\* NR - Not Reported