

# Part 573 Safety Recall Report

# 24V-581

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** AUG 06, 2024

**NHTSA Recall No. :** 24V-581

**Manufacturer Recall No. :** 210-1824



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 20

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2025-2025 Forest River Inc. Freelander FLC21RSSC4500 Class C Motorhomes

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** The scope was determined using manufacturing records dating back to the inception of the model.

2025 FREELANDER FLC21RSSC4500 20

**Production Dates :** APR 17, 2024 - JUL 18, 2024

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The rear seating capacity may incorrectly indicate 30 seat belted positions, whereas it should only list 3 seat belted positions. The total number of seat belted positions remains correct at 5, regardless of the number listed for the rear, meaning the Cargo Carrying Capacity is calculated and listed correctly on the FED Tag.

**FMVSS 1 :** 120 - Wheels and rims- other than passenger cars

**FMVSS 2 :** 567 - Certification

**Description of the Safety Risk :** Incorrect capacity for the rear may lead to an operator overloading the vehicle, which may lead to a crash.

**Description of the Cause :** Data Entry Error.

**Identification of Any Warning that can Occur :** An operator should notice the error if looking at the Fed Tag, which has the correct capacity of 5 seat belted positions. Further, the calculations of 5 seat belted positions is correct.

## Involved Components :

Component Name 1 : Federal Placard

Component Description : Federal Placard

Component Part Number : N/A

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On July 29, 2024, the manufacturing plant contacted Forest River's Office of Corporate Compliance ("OCC") about the concern after it was found in manufacturing. OCC opened a research item.

On August 2, 2024, Forest Rivers Corporate Recall Committee voted to recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. A replacement Federal Placard will be sent to all consumers and Dealers with instructions on how to apply the replacement Federal Placard.

What is the Forest River Customer Service Phone Number? (574)  
825-8602

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.  
Please send the service invoice to the following address:

Freelander  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
423 N Main St  
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : Federal Placard  
The Federal Placard will now have the correct amount of seatbelts listed.

Identify How/When Recall Condition was Corrected in Production : On July 30, 2024, the Federal Placards were corrected and began installation at the manufacturing plant.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 04, 2024 - SEP 04, 2024

Planned Owner Notification Date : SEP 04, 2024 - SEP 04, 2024

\* NR - Not Reported