

Part 573 Safety Recall Report

24V-575

Manufacturer Name : General Motors, LLC**Submission Date :** AUG 01, 2024**NHTSA Recall No. :** 24V-575**Manufacturer Recall No. :** N242454040**Manufacturer Information :****Manufacturer Name :** General Motors, LLC**Address :** 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093**Company phone :** 586-596-1733**Population :****Number of potentially involved :** 22**Estimated percentage with defect :** 50 %**Vehicle Information :****Vehicle 1 :** 2024-2024 Cadillac XT4**Vehicle Type :****Body Style :****Power Train :** NR**Descriptive Information :** Manufacturing records were used to determine the affected vehicles.

There are 6 Cadillac XT4 vehicles involved with this recall.

Production Dates : MAY 24, 2024 - MAY 24, 2024**VIN Range 1 : Begin :** NR **End :** NR☐ Not sequential**Vehicle 2 :** 2024-2024 Chevrolet Malibu**Vehicle Type :****Body Style :****Power Train :** NR**Descriptive Information :** Manufacturing records were used to determine the affected vehicles.

There are 16 Chevrolet Malibu vehicles involved with this recall.

Production Dates : MAY 24, 2024 - MAY 24, 2024**VIN Range 1 : Begin :** NR **End :** NR☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance :	General Motors has decided that certain 2024 model year Cadillac XT4 and Chevrolet Malibu vehicles may fail to conform to certain owner’s manual content requirements of the Federal Motor Vehicle Safety Standards (FMVSS), including S12 of FMVSS No. 225, “Child restraint anchorage systems.” Some of these vehicles may have been sold with the wrong owner’s manual provided in the glove box.
FMVSS 1 :	225 - Child restraint anchorage systems
FMVSS 2 :	NR
Description of the Safety Risk :	Owners may be confused on the safe use and operation of the vehicle, increasing the risk of injury in a crash.
Description of the Cause :	GM assembly plant procedures were not properly followed, allowing a small number of owner’s manuals for different vehicles to be mixed prior to placement in the vehicle during assembly.
Identification of Any Warning that can Occur :	NR

Involved Components :

Component Name 1 :	INFORMATION PKG-OWNERS
Component Description :	Owner’s Manual
Component Part Number :	85540262, 86779684

Supplier Identification :

Component Manufacturer

Name :	NR
Address :	NR
	NR
Country :	NR

Chronology :

A GM engineer submitted this issue to GM’s Speak Up For Safety (SUFS) program on June 3, 2024 after discovering that a 2024 Chevrolet Malibu owner’s manual had been installed in a 2024 Cadillac XT4. GM opened a product investigation on June 21, 2024. GM’s investigation identified 22 vehicles in the US that may have shipped from the plant with the wrong owner’s manual. GM is not aware of any field complaints

associated with this noncompliance. On July 25, 2024, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a noncompliance recall.

Description of Remedy :

Description of Remedy Program :	Dealers will provide owners with the correct manual. Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.
How Remedy Component Differs from Recalled Component :	The remedy component is the correct owner's manual for each of the subject vehicles.
Identify How/When Recall Condition was Corrected in Production :	GM's assembly plant initiated containment efforts on May 31, 2024.

Recall Schedule :

Description of Recall Schedule :	Dealers will be notified on August 1, 2024. Owner notification is estimated to begin on September 16, 2024.
Planned Dealer Notification Date :	AUG 01, 2024 - AUG 01, 2024
Planned Owner Notification Date :	SEP 16, 2024 - SEP 16, 2024

* NR - Not Reported