Part 573 Safety Recall Report   24V-565

Manufacturer Name :	Braun Corporation
Submission Date :	JUL 30, 2024
NHTSA Recall No. :	24V-565
Manufacturer Recall No. :	NR

Manufacturer Information :

Manufacturer Name :	Braun Corporation
Address :	631 West 11 Street Winamac IN 46996
Company phone :	1-800-488-0359

Population :

Number of potentially involved :	14
Estimated percentage with defect :	100 %

Vehicle Information :

Vehicle 1 :	2023-2024 Ram Promaster
Vehicle Type :	BUSES, MEDIUM & HEAVY VEHICLES
Body Style :	VAN
Power Train :	NR
Descriptive Information :	Converted Shuttle vans, calling for a bid specification of 11 passengers or more, should be categorized as a bus and have the corresponding emergency exits. Some 11-passenger units did not have the necessary driver side emergency exit as outlined in FMVSS 217
Production Dates :	MAY 04, 2023 - MAR 20, 2024

	Begin :	End :	
VIN Range 1 :	3C6MRVUG7PE553636	3C6MRVUG7PE553636	☑ Not sequential
VIN Range 2 :	3C6MRVUG6PE553630	3C6MRVUG6PE553630	☐ Not sequential
VIN Range 3 :	3C6MRVUG0PE544101	3C6MRVUG2PE544102	☐ Not sequential
VIN Range 4 :	3C6MRVUG7PE553636	3C6MRVUG7PE553636	☑ Not sequential
VIN Range 5 :	3C6MRVUG6PE553630	3C6MRVUG6PE553630	☐ Not sequential
VIN Range 6 :	3C6MRVUG0PE544101	3C6MRVUG2PE544102	☐ Not sequential
VIN Range 7 :	3C6MRVUG0PE544213	3C6MRVUG0PE544213	☐ Not sequential
VIN Range 8 :	3C6MRVUGXPE553632	3C6MRVUGXPE553632	☐ Not sequential
VIN Range 9 :	3C6MRVUG7PE544256	3C6MRVUG7PE544256	☐ Not sequential
VIN Range 10 :	3C6MRVUG8PE544203	3C6MRVUG8PE544203	☐ Not sequential
VIN Range 11 :	3C6MRVUGXPE544218	3C6MRVUGXPE544218	☐ Not sequential
VIN Range 12 :	3C6MRVUGXPE544140	3C6MRVUGXPE544140	☐ Not sequential
VIN Range 13 :	3C6MRVUGXNE114895	3C6MRVUGXNE114895	☐ Not sequential
VIN Range 14 :	3C6MRVUG7PE553636	3C6MRVUG7PE553636	☑ Not sequential
VIN Range 15 :	3C6MRVUG6PE553630	3C6MRVUG6PE553630	☐ Not sequential
VIN Range 16 :	3C6MRVUG0PE544101	3C6MRVUG2PE544102	☐ Not sequential
VIN Range 17 :	3C6MRVUG0PE544213	3C6MRVUG0PE544213	☐ Not sequential
VIN Range 18 :	3C6MRVUGXPE553632	3C6MRVUGXPE553632	☐ Not sequential
VIN Range 19 :	3C6MRVUG7PE544256	3C6MRVUG7PE544256	☐ Not sequential
VIN Range 20 :	3C6MRVUG8PE544203	3C6MRVUG8PE544203	☐ Not sequential
VIN Range 21 :	3C6MRVUGXPE544218	3C6MRVUGXPE544218	☐ Not sequential
VIN Range 22 :	3C6MRVUGXPE544140	3C6MRVUGXPE544140	☐ Not sequential
VIN Range 23 :	3C6MRVUGXNE114895	3C6MRVUGXNE114895	☐ Not sequential
VIN Range 24 :	3C6MRVUG0NE142480	3C6MRVUG0NE142480	☐ Not sequential
VIN Range 25 :	3C6MRVUG1NE141922	3C6MRVUG1NE141922	☐ Not sequential
VIN Range 26 :	3C6MRVUG5NE141972	3C6MRVUG5NE141972	☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance :	FMVSS 217 More than 10 passenger units require a driver-side emergency egress. Subject units were not manufactured with a driver-side emergency egress.

FMVSS 1 :	217 - Bus emergency exits and window retention and release
FMVSS 2 :	NR
Description of the Safety Risk :	In the event of a crash, occupants could experience an increased risk of becoming trapped due to limited emergency exits.
Description of the Cause :	Misinterpretation of the definition of a "bus" as it applies to the Promaster products.
Identification of Any Warning that can Occur :	None

Involved Components :

Component Name 1 :	NR
Component Description :	NR
Component Part Number :	NR

Supplier Identification :

Component Manufacturer

Name :	NR
Address :	NR
	NR
Country :	United States

Chronology :

Review date 7-23-2024
During a bid review, the question was presented as to whether Promaster units built in Tyler, TX needed to comply with FMVSS 217 and/or were considered "busses".
After review, it was determined that 11, plus passenger Promasters DO fall under the FMVSS definition of a bus and
have to comply with 217 standards.
Current and past 11, plus passenger Promasters do not have a driver side escape window, which is required by 217.

Description of Remedy :

Description of Remedy Program :	BraunAbility will pay dealers to install a driver-side emergency exit window to affected units. The dealer will be paid through warranty for labor time to complete the necessary repair of each product. If a customer had the remedy performed on their vehicle prior to receiving the consumer letter, they will be eligible to receive reimbursement for the cost of the remedy. Customers will be instructed to contact the BraunAbility Customer Experience Group by calling (800) 488-0349 or emailing recall@braunability.com for reimbursement instructions.
How Remedy Component Differs from Recalled Component :	The original component is the standard OEM driver side window, the replacement component is a driver side window that also functions as an emergency exit.
Identify How/When Recall Condition was Corrected in Production :	As of 7-23-2024 All production has been stopped until units on campus can be rectified, all future bid units of 11 or more passengers will require the additional driver-side emergency exit. Bid documentation has been corrected to include the required emergency equipment.

Recall Schedule :

Description of Recall Schedule :	Dealer letters will be sent by 8-8-2024, consumer letters by 8-23-2024
Planned Dealer Notification Date :	AUG 05, 2024 - AUG 08, 2024
Planned Owner Notification Date :	AUG 20, 2024 - AUG 23, 2024

* NR - Not Reported