OMB Control No.: 2127-0004

Part 573 Safety Recall Report

Manufacturer Name :Braun CorporationSubmission Date :JUL 30, 2024NHTSA Recall No. :24V-565Manufacturer Recall No. :NR

Manufacturer Information :

Manufacturer Name : Braun Corporation

Address : 631 West 11 Street Winamac IN 46996

Company phone: 1-800-488-0359

Vehicle Information :

The information contained in this report was submitted pursuant to 49 CFR §573



24V-565

Population :

Number of potentially involved : 14 Estimated percentage with defect : 100 %

Part 573 Safety Recall Report

Page 2

Vehicle 1: 2023-2024 Ram Promaster Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES Body Style: VAN Power Train: NR Descriptive Information: Converted Shuttle vans, calling for a bid specification of 11 passengers or more, should be categorized as a bus and have the corresponding emergency exits. Some 11-passenger units did not have the necessary driver side emergency exit as outlined in FMVSS 217 Production Dates: MAY 04, 2023 - MAR 20, 2024 VIN Range 1: Begin: 3C6MRVUG7PE553636 End: 3C6MRVUG2FE553630 Not sequential VIN Range 3: Begin: 3C6MRVUG0PE544101 End: 3C6MRVUG2FE553630 Not sequential VIN Range 4: Begin: 3C6MRVUG0PE544101 End: 3C6MRVUG2FE553630 Not sequential VIN Range 5: Begin: 3C6MRVUG0PE544101 End: 3C6MRVUG2FE544102 Not sequential VIN Range 6: Begin: 3C6MRVUG0PE544213 End: 3C6MRVUG2FE544203 Not sequential VIN Range 9: Begin: 3C6MRVUG2FE54226 End: 3C6MRVUG2FE544218 Not sequential VIN Range 6: Begin: 3C6MRVUG2FE544203 End: 3C6MRVUG2FE544218 Not sequential VIN Range 10: Begin: 3C6MRVUG2FE544218 End:				
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Description of Noncompliance :

Description of the Noncompliance : FMVSS 217 More than 10 passenger units require a driver-side emergency egress. Subject units were not manufactured with a driver-side emergency egress.

The information contained in this report was submitted pursuant to 49 CFR §573

Part 573 Safety Recall Report

24V-565

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FMVSS 1 :	217 - Bus emergency exits and window retention and release
FMVSS 2 :	NR
Description of the Safety Risk :	In the event of a crash, occupants could experience an increased risk of becoming trapped due to limited emergency exits.
Description of the Cause :	Misinterpretation of the definition of a "bus" as it applies to the
	Promaster products.
Identification of Any Warning	
that can Occur :	

Involved Components :

Component Name 1 : NR Component Description : NR Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR Address : NR NR Country : United States

Chronology:

Review date 7-23-2024

During a bid review, the question was presented as to whether Promaster units built in Tyler, TX needed to comply with FMVSS 217 and/or were considered "busses".

After review, it was determined that 11, plus passenger Promasters DO fall under the FMVSS definition of a bus and

have to comply with 217 standards.

Current and past 11, plus passenger Promasters do not have a driver side escape window, which is required by 217.

Description of Remedy :

Description of Remedy Program :	BraunAbility will pay dealers to install a driver-side emergency exit window to affected units. The dealer will be paid through warranty for labor time to complete the necessary repair of each product. If a customer had the remedy performed on their vehicle prior to receiving the consumer letter, they will be eligible to receive reimbursement for the cost of the remedy. Customers will be instructed to contact the BraunAbility Customer Experience Group by calling (800) 488-0349 or emailing recall@braunability.com for reimbursement instructions.
5 1	The original component is the standard OEM driver side window, the replacement component is a driver side window that also functions as an emergency exit.
0	As of 7-23-2024 All production has been stopped until units on campus can be rectified, all future bid units of 11 or more passengers will require the additional driver-side emergency exit. Bid documentation has been corrected to include the required emergency equipment.

Recall Schedule :

Description of Recall Schedule :Dealer letters will be sent by 8-8-2024, consumer letters by 8-23-2024Planned Dealer Notification Date :AUG 05, 2024 - AUG 08, 2024Planned Owner Notification Date :AUG 20, 2024 - AUG 23, 2024

* NR - Not Reported