Part 573 Safety Recall Report

Manufacturer Name :	Nova Bus (US) Inc.
Submission Date :	JUL 26, 2024
NHTSA Recall No. :	24V-564
Manufacturer Recall No. :	CR5626

Manufacturer Information :

Manufacturer Name : Nova Bus (US) Inc. Address : 260 Banker Road PLATTSBURGH NY 12901 Company phone : 450-472-6410

Vehicle Information :

Vehicle 1:	2019-2023 Nova Bus LFS
Vehicle Type :	BUSES, MEDIUM & HEAVY VEHICLES
Body Style :	OTHER
Power Train :	DIESEL
Descriptive Information :	The recall population is defined by vehicles built from 02/06/2019 through 04/17/2023, with polycarbonate driver shield glazing rated AS-5 as per ANSI/SAE Z26.1-1996. There are 146 Nova LFS vehicles MY 2019 through 2023 impacted.
Production Dates :	FEB 06, 2019 - APR 17, 2023
VIN Range 1 : Begin : 4RKYL82J3K9777052 End : 4RKYL82J2P9778846 Not sequential	
Vehicle 2:	2019-2020 Nova Bus LFS Artic
Vehicle Type :	BUSES, MEDIUM & HEAVY VEHICLES
Body Style :	OTHER
Power Train :	DIESEL
Descriptive Information :	The recall population is defined by vehicles built from 06/17/2019 through 10/12/2020, with polycarbonate driver shield glazing rated AS-5 as per ANSI/SAE Z26.1-1996. There are 40 Nova LFS Artic vehicles MY 2019 through 2020 impacted.
Production Dates :	JUN 17, 2019 - OCT 12, 2020
VIN Range 1 : Begin : 4RKYS92J9K9777288 End : 4RKYS92J1L9777710 Not sequential	



Number of potentially involved : 186 Estimated percentage with defect : 100 %

Population :

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Description of Defect :

Description of the Defect :	The subject vehicles may have been manufactured with a driver shield glazing that is non-compliant to FMVSS 205. The glazing made of rigid plastic is classified AS-5 as per ANSI/SAE Z26.1-1996. The use of this class of rigid plastic in areas required for driving visibility does not comply with ANSI/SAE Z26.1-1996 and therefore FMVSS 205 S5.1.
FMVSS 1 :	205 - Glazing materials
FMVSS 2 :	NR
Description of the Safety Risk :	The use of an AS-5 rigid plastic in areas required for driving may impair driver's visibility and increase the risk of a crash.
Description of the Cause :	Incorrect material used for glazing required for driving visibility
Identification of Any Warning that can Occur :	There is no warning prior to occurrence.

Involved Components :

Component Name 1:	Driver Shield Glazing
Component Description :	WINDOW PLEXIGLASS 0.5"
Component Part Number :	N94559

Component Name 2 :	Driver Shield Glazing
Component Description :	WINDOW POLYCARB W/SPEAKER HOLE
Component Part Number :	N97675

Supplier Identification :

Component Manufacturer

- Name : NR
- Address : NR
- NR Country: NR

Chronology:

The information contained in this report was submitted pursuant to 49 CFR \$573

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July 23, 2024: Nova Bus discovered that some vehicles might have been built with a driver shield glazing with incorrect ANSI/SAE Z26.1-1996 item number.

July 23, 2024: Nova Bus started an internal Investigation to confirm the use of AS-5 material on the driver shield.

July 25, 2024: Issue raised directly to Product Safety Committee.

July 25, 2024: Product Safety Committee determination of a non-compliance to FMVSS 205.

July 26, 2024: Nova Bus files 573 with NHTSA that a voluntary recall will be released to address the safety-related defect.

There have been no accidents or injuries related to this defect. There have been no warranty claims related to this defect.

Description of Remedy :

Description of Remedy Program :	Owners will be notified. Vehicles will be recalled. Remedy program will be to inspect vehicles and replace the driver shield glazing with a glazing that complies with ANSI/SAE Z26.1-1996 and FMVSS 205. All costs associated with this corrective measure will be covered by Nova Bus. Pre-notification remedies will be addressed using the Nova Bus general reimbursement plan on file with NHTSA.
	Remedied component will use the proper material and have the correct marking on the glazing in accordance with FMVSS 205 and ANSI Z26.1.
	No vehicles manufactured after 04/07/2023 were assembled with the faulty glazing. This glazing was removed from Nova Bus future customer offerings on 07/26/2024.

Recall Schedule :

Description of Recall Schedule :	Note: Nova Bus does not have a dealer network and the dates entered for the planned dealer notification begin/end date are only to avoid NHTSA
	Recall Portal error while submitting the recall report.
	Owner notification will begin on or before September 26, 2024
Planned Dealer Notification Date :	AUG 01, 2024 - AUG 01, 2024
Planned Owner Notification Date :	SEP 26, 2024 ⁻ SEP 26, 2024

* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573