

Part 573 Safety Recall Report

24V-551

Manufacturer Name : Storyteller Overland**Submission Date :** JUL 23, 2024**NHTSA Recall No. :** 24V-551**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Storyteller Overland**Address :** 428 Industrial Lane
BIRMINGHAM AL 35211**Company phone :** 9997442**Population :****Number of potentially involved :** 3**Estimated percentage with defect :** 100 %**Vehicle Alterer Information :****Vehicle 1 :** 2024-2024 Storyteller GXV NEXT**Descriptive Information :** It was determined that three vehicles were not weighed with a full fuel tank and thus do not reflect cargo carrying capacity values in compliance with FMVSS standards.**Production Dates :** JAN 01, 2024 - JUN 26, 2024**Description of Noncompliance :****Description of the Noncompliance :** Storyteller Overland, LLC has decided that certain Storyteller GXV NEXTs fail to comply with FMVSS 120, as it was determined that three vehicles were not weighed with a full fuel tank and thus do not reflect cargo carrying capacity values in compliance with FMVSS standards.**FMVSS 1 :** 120 - Wheels and rims- other than passenger cars**FMVSS 2 :** NR**Description of the Safety Risk :** In the affected vehicles, the cargo carrying capacity is not accurate within one percent of the second stage weight added. If a vehicle is overloaded in reliance on the label, the risk of a crash increases.**Description of the Cause :** Weight calculations did not reflect a full fuel tank**Identification of Any Warning that can Occur :** NR**Involved Components :**

Component Name : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Through a routine check of label documentation processes, an employee discovered they did not include a full tank of fuel in the weights of three vehicles as originally reported to Storyteller’s Quality and Process Team. Storyteller’s Safety Committee met on 7/18/2024 to review the labels and methodology and determined that a non-compliance with FMVSS labeling requirements was present on vehicles in commerce. Storyteller is not aware of any injuries or property damage as a result of this issue.

Description of Remedy :

Description of Remedy Program : Correct labels will be mailed to consumers free of charge. If the consumer would like a dealer to apply the label, the remedy will be performed at no cost to the consumer at a STO authorized location.

How Remedy Component Differs from Recalled Component : The remedy label will correctly identify the OCC

Identify How/When Recall Condition was Corrected in Production : Labeling process was corrected in production as soon as this was discovered.

Recall Schedule :

Description of Recall Schedule : Notification letters will be sent within the 60-day requirement.

Planned Dealer Notification Date : SEP 10, 2024 - SEP 17, 2024

Planned Owner Notification Date : SEP 10, 2024 - SEP 17, 2024

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported