

Part 573 Safety Recall Report

24V-535

Manufacturer Name : Suzuki Motor USA, LLC

Submission Date : JUL 25, 2024

NHTSA Recall No. : 24V-535

Manufacturer Recall No. : 3A03



Manufacturer Information :

Manufacturer Name : Suzuki Motor USA, LLC

Address : 3251 East Imperial Highway
Brea CA 92821-6795

Company phone : 714-996-7040

Population :

Number of potentially involved : 1,688

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2023-2024 Suzuki DL800DE

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population is based on production records. Note: As the cause of this issue is still under investigation, Suzuki is unable to estimate the percentage of the involved vehicles to contain the defect. However, as the NHTSA manufacturer recalls portal requires an integer value be entered, Suzuki has entered the value "1" in response to this question in the portal. For the purpose of this report, "1" means "unknown".

Production Dates : MAR 15, 2023 - NOV 20, 2023

VIN Range 1 : Begin : JS1EM12B1P7100019 End : JS1EM12B5P7101707

☒ Not sequential

VIN Range 2 : Begin : JS1EM12B0R7100001 End : JS1EM12B7R7100724

☒ Not sequential

Description of Defect :

Description of the Defect : Affected vehicles may have been equipped with a rear tire that can develop cracking or other deformation of the tire tread. In the worst case under continued use, portions of the tire tread may separate from the tire structure and impact overall vehicle dynamics.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the rear tire develops cracking or deformation of the tread area and operation continues under this condition, portions of the tire tread may separate from the tire structure impacting overall vehicle dynamics and increasing the risk of a crash.

Description of the Cause : The cause has not yet been determined.

Identification of Any Warning that can Occur : Tread separation will be identifiable by increased vibration from the rear wheel and tire. Increased vibration may also be discernible if the tire develops cracking or other deformation of the tread but does not experience tread separation.

Involved Components :

Component Name 1 : Tire, rear
Component Description : Rear tire
Component Part Number : 65110-25L30

Supplier Identification :

Component Manufacturer

Name : Sumitomo Rubber Industries, Ltd.
Address : 3-6-9 Wakinohama-cho
Chuo-ku Kobe, Hyogo Foreign States 651-0072
Country : Japan

Chronology :

The chronology is provided as a separate document.

Description of Remedy :

Description of Remedy Program : The cause of this issue is still under investigation. When the cause has been determined and a countermeasure applied to component production, customers will be instructed to bring their motorcycle to a Suzuki dealer which will replace the existing rear tire with a new tire that contains the countermeasure action. The reimbursement plan is provided as a separate document.

How Remedy Component Differs from Recalled Component : This information is not available as the remedy has not yet been determined. When available, Suzuki will notify NHTSA through an amended Part 573 report.

Identify How/When Recall Condition was Corrected in Production :

Worldwide production of the model containing the affected tire was stopped on 6/17/2024. Manufacture of US-directed production of the affected model ended 11/20/2023. A correction for the recall condition has not been established as the cause has not yet been determined.

Recall Schedule :

Description of Recall Schedule :

The notification schedule provided is the current estimate for the initial customer notification that will describe the defect. An estimated notification date to dealers related to the remedy is not known at this time as the matter is still under investigation. Suzuki will update NHTSA with the estimated dealer notification schedule in a future Part 573 amendment.

Planned Dealer Notification Date :

NR - NR

Planned Owner Notification Date :

JUL 26, 2024 - JUL 26, 2024

* NR - Not Reported