

Part 573 Safety Recall Report

24V-531

Manufacturer Name : Forest River, Inc.**Submission Date :** JUL 12, 2024**NHTSA Recall No. :** 24V-531**Manufacturer Recall No. :** 51-1803**Manufacturer Information :****Manufacturer Name :** Forest River, Inc.**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440**Population :****Number of potentially involved :** 17**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2024-2024 Forest River Inc. Puma Travel Trailers**Vehicle Type :** TRAILERS**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** The scope was provided by Lippert of the affected VINs to Forest River.
2024 PUMA PUT402LFT 5**Production Dates :** MAY 30, 2024 - JUN 25, 2024**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential

Vehicle 2 : 2024-2024 Forest River Inc. Salem Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : 2024

SALEM

SMT42FK

2

2024

SALEM

SMT42FLDL

4

2024

SALEM

SMT42QBQ-8

2

2024

SALEM

SMT44VIEW

1

The scope was provided by Lippert of the affected VINs to Forest River.

Production Dates : MAY 30, 2024 - JUN 25, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2024-2024 Forest River Inc. Wildwood Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : 2024

WILDWOOD

WDT42DL

1

The scope was provided by Lippert of the affected VINs to Forest River.

Production Dates : MAY 30, 2024 - JUN 25, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2025-2025 Forest River Inc. Cherokee Travel Trailers
Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information : 2025
CHEROKEE
CKT39NA
2
The scope was provided by Lippert of the affected VINs to Forest River.

Production Dates : MAY 30, 2024 - JUN 25, 2024
VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Description of Defect :

Description of the Defect : According to the LCI defect notice received: "It has been decided that certain Pacific Rim brand couplers in the recall population have a rating of 14,000 pounds, when tested only passed at 13,000 pounds using the SAE J684 testing, with a 1.3 safety standard."
FMVSS 1 : NR
FMVSS 2 : NR
Description of the Safety Risk : A hitch failure may result in a crash, leading to property damage and personal injury.
Description of the Cause : According to the LCI defect notice received: "The part did not properly pass SAE J684 testing."
Identification of Any Warning that can Occur : According to the LCI defect notice received: "The coupler is excessively loose on the ball hitch."

Involved Components :

Component Name 1 : Pacific Rim 14000# Coupler
Component Description : 2 5/16 IN 14000# 50 DEGREE COUPLER
Component Part Number : 135430

Supplier Identification :

Component Manufacturer

Name : Lippert
Address : 2020 Blakesley Pkwy
Bristol Indiana 46507
Country : United States

Chronology :

On July 11, 2024, Forest Rivers Office of Corporate Compliance ("OCC") received a defect notice from Lippert Components regarding the 14,000 Coupler.

On July 12, 2024, Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program :

Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The remedy is to inspect units over 13,000 pound GVWR potentially built with the involved (or suspect) coupler and specifically look for date code of 24-05. If the coupler has date code of 24-05 the remedy is to replace the coupler.

What is the Forest River Customer Service Phone Number?

Sandpiper (574) 534-4574
Salem & Wildwood (574) 534-3167
Puma (574) 642-0588
Cherokee (260) 499-2100

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Sandpiper/Sierra Cherokee	Salem & Wildwood	Puma	
1803 Century Drive North Detroit St. Goshen, IN 46528 LaGrange, IN 46761	2012 Century Drive Goshen, IN 46528	710 Gerber Street Ligonier, IN 46767	1500

How Remedy Component Differs from Recalled Component :

The remedy components, 135430 2 5/16 IN 14000# 50 DEGREE COUPLER, passed SAE J684 testing at 14,000 pounds. Lippert part 135430 2 5/16 IN 14000# 50 DEGREE COUPLER with date code of 24-05, will

continue to be used on chassis production for any GVWR under 13,000 pounds.

Component Name: Pacific Rim 14000# Coupler
Component Description: 2 5/16 IN 14000# 50 DEGREE COUPLER
Component Part Number: 135430

Lippert, 2020 Blakesley Pkwy, Bristol, IN, 46507, Jamie Clark, Director of Product Warranty, jclark@lci1.com, 574-312-6825

Identify How/When Recall Condition was Corrected in Production : Unknown.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 21, 2024 - AUG 21, 2024

Planned Owner Notification Date : AUG 21, 2024 - AUG 21, 2024

* NR - Not Reported