

Part 573 Safety Recall Report

24V-506

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : JUL 02, 2024

NHTSA Recall No. : 24V-506

Manufacturer Recall No. : TIF-140



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.

Address : 105 2nd Street NW
PO Box 596 Red Bay AL 35582

Company phone : 999

Population :

Number of potentially involved : 242

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 TIFFIN CONVOY

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : All 2024 Convoy motorhomes built with a Mercedes Benz wheel spare tire, but Vision wheels are involved in this recall, a total of 7 2024 Convoys.

Production Dates : JUL 13, 2023 - AUG 28, 2023

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2023-2023 TIFFIN GH1

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : All 2023 Tiffin GH1 motorhomes built with a Mercedes Benz wheel spare tire, but Vision wheels are involved in this recall, a total of 153 Tiffin GH1 Motorhomes.

Production Dates : SEP 15, 2023 - MAR 08, 2024

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 3 : 2025-2025 TIFFIN GH1

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : All 2025 Tiffin GH1 motorhomes built with a Mercedes Benz wheel spare tire, but Vision wheels are involved in this recall, a total of 82 Tiffin GH1 Motorhomes.

Production Dates : MAR 11, 2024 - MAY 08, 2024

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Wheel bolts for the spare tire were not included in the owner materials packet.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the spare Mercedes wheel were attached using the Vision wheel bolts, there is the risk of the tire coming off and that would increase the risk of an accident.

Description of the Cause : Tiffin Motorhomes changed the stock Mercedes Benz wheels to Vision wheels. The wheel bolts used to hold the Vision wheels are different from the stock Mercedes Benz wheels. The spare tire was not changed, and production forgot to include a set of Mercedes Benz wheel bolts in owner materials packet. Without the correct wheel bolts, in the case of a flat tire, there is a chance that the Vision wheel bolts may be used to secure the spare tire. If the spare Mercedes wheel were attached using the Vision wheel bolts, there is the risk of the tire coming off and that would increase the risk of an accident.

Identification of Any Warning that can Occur : There is no warning

Involved Components :

Component Name 1 : WHEEL BOLT

Component Description : LUG BOLT 19MM STL WHEEL MERCEDES BENZ

Component Part Number : 5163771

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

06/25/2024 It was brought to the attention of the safety committee that wheel bolts for the spare wheel on the specific Convoy and GH1 models had been forgotten to be included in the owner packet. Due to the possibility

of the spare wheel being installed using the incorrect wheel bolts and the possibility of the spare wheel falling off, the safety committee voted to issue a recall to mail all owners a set of Mercedes Benz wheel bolts.

Description of Remedy :

Description of Remedy Program :	Tiffin Motorhomes will mail all owners and dealers of motorhomes involved in the recall a set of Mercedes Benz wheel bolts for the spare tire. This will be done at no charge to the customers and there is no plan for reimbursement since any defects due to this recall would have been repaired under the original 12 month warranty.
How Remedy Component Differs from Recalled Component :	The remedy component will contain a set of Mercedes Benz wheel bolts.
Identify How/When Recall Condition was Corrected in Production :	An engineering change notification was issued to include a set of Mercedes Benz wheel bolts in the owner's packet for all b-vans. An inventory of the production line and finish line was done, and a set of all wheel bolts were included in the owner's packet for all motorhomes still at Tiffin Motorhomes.

Recall Schedule :

Description of Recall Schedule :	A letter will be mailed to all owners and dealers with involved units no later than 08/30/2024. Parts will be sent via registered mail to ensure delivery of parts to owners.
Planned Dealer Notification Date :	AUG 30, 2024 - AUG 30, 2024
Planned Owner Notification Date :	AUG 30, 2024 - AUG 30, 2024

* NR - Not Reported