

Part 573 Safety Recall Report

24E-057

Manufacturer Name : Carparts.com, Inc.

Submission Date : JUL 03, 2024

NHTSA Recall No. : 24E-057

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Carparts.com, Inc.

Address : 2050 W. 190th Street
Suite 4000 Torrance CA 90504

Company phone : 866-529-0412

Population :

Number of potentially involved : 1,826

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : MH

Model : MHD730145

Part No. : MHD730145

Size : NR

Function : Tail lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Brand / Trade 2 : MH

Model : MHD730146

Part No. : MHD730146

Size : NR

Function : Tail lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Brand / Trade 3 : MH

Model : MHG730125

Part No. : MHG730125

Size : NR

Function : Tail lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Brand / Trade 4 : MH

Model : MHG730126

Part No. : MHG730126

Size : NR

Function : Tail lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Brand / Trade 5 : MH

Model : MHH730117

Part No. : MHH730117

Size : NR

Function : Tail lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Brand / Trade 6 : MH

Model : MHH730118

Part No. : MHH730118

Size : NR

Function : Tail lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Brand / Trade 7 : MH

Model : MHJ730143

Part No. : MHJ730143

Size : NR

Function : Tail lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Brand / Trade 8 : MH

Model : MHJ730144

Part No. : MHJ730144

Size : NR

Function : Tail lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Brand / Trade 9 : MH

Model : MHK100169

Part No. : MHK100169

Size : NR

Function : Head lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Brand / Trade 10 : MH

Model : MHK100170

Part No. : MHK100170

Size : NR

Function : Head lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Brand / Trade 11 : MH

Model : MHN100189

Part No. : MHN100189

Size : NR

Function : Head lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Brand / Trade 12 : MH

Model : MHN100190

Part No. : MHN100190

Size : NR

Function : Head lamp

Descriptive Information : Third-party laboratory testing revealed that certain automotive lighting products imported by CarParts.com from its vendor, Shanghai Rego Import & Export, may not meet all the minimum requirements under FMVSS 108.

Production Dates : JAN 01, 2024 - FEB 14, 2024

Description of Noncompliance :

Description of the Noncompliance : The products may not meet all the minimum performance requirements for lighting under FMVSS 108. Preliminary testing results indicate that the lights at least do not meet all photometry requirements.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : The products may not meet all the minimum performance requirements for lighting under FMVSS 108, which can increase the risk of a crash.

Description of the Cause : The products' fabricating manufacturer has not provided this information to CarParts.com, which is the products' importer of record.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Shanghai Rego Import & Export

Address : 8 The Green

5243 Dover Delaware 19901

Country : United States

Chronology :

In or about May 2024, CarParts.com received anonymous reports that certain automotive lighting products supplied by one of its vendors, Shanghai Rego Import & Export, do not comply with FMVSS 108. Upon receiving the first report on or about May 2, 2024, CarParts.com stopped offering the products for sale. CarParts.com also promptly initiated an investigation, including by requesting from Shanghai Rego Import & Export, a certificate of FMVSS compliance, and testing to demonstrate the products’ compliance with FMVSS 108, and engaging a third-party laboratory to evaluate the products’ compliance with FMVSS 108. On or about May 15, 2024, Shanghai Rego Import & Export provided CarParts.com a “Vendor Certificate of Compliance,” which certified that the products met all applicable FMVSS 108 requirements. Shanghai Rego Import & Export provided CarParts.com with testing reports for eight products on or about May 15, 2024, which purported to demonstrate that the products “met the requirements” for certain durability testing. As these reports did not reflect full FMVSS 108 testing requirements, CarParts.com requested additional test reports. On or about June 14, 2024, Shanghai Rego Import & Export provided CarParts.com with four additional test reports (two of which covered the same model numbers), which again purported to demonstrate FMVSS 108 compliance, but did not reflect testing on all required performance metrics of FMVSS 108. Concurrently, CarParts.com engaged a third-party laboratory to perform FMVSS testing on a sample of Shanghai Rego’s products. On or about June 24, 2024, the results of that testing demonstrated that the products were not compliant with FMVSS 108.

Description of Remedy :

Description of Remedy Program :	CarParts.com will offer a refund to purchasers of the recalled products, and will reimburse customers in accordance with CarParts.com’s reimbursement plan.
How Remedy Component Differs from Recalled Component :	N/A
Identify How/When Recall Condition was Corrected in Production :	CarParts.com will not import further products supplied by Shanghai Rego Import & Export.

Recall Schedule :

Description of Recall Schedule :	CarParts.com will notify all known purchasers of the recall directly.
Planned Dealer Notification Date :	JUL 22, 2024 - JUL 22, 2024
Planned Owner Notification Date :	JUL 22, 2024 - JUL 22, 2024

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported