

Part 573 Safety Recall Report

24V-416

Manufacturer Name : Chrysler (FCA US, LLC)**Submission Date :** JUN 06, 2024**NHTSA Recall No. :** 24V-416**Manufacturer Recall No. :** 53B**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 266

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2024 Ram ProMaster

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Some 2021-2024 MY RAM ProMaster vehicles may have been built with an inaccurate tire placard and second-row seat configuration that did not include a side door beam.

The suspect population began September 10, 2021, when 2021 MY production of vehicles built with a second-row seat configuration started and ended on November 7, 2023, when the final 2024 MY second-row seat configuration vehicle was built. The suspect period was determined using vehicle production records.

Similar vehicles not included in this recall were built without a second-row seat.

Production Dates : SEP 10, 2021 - NOV 07, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Federal Motor Vehicle Safety Standard ("FMVSS") 571.214 S6 requires that affected vehicles meet specific strength test requirements. Suspect vehicles may not meet all applicable test requirements. FMVSS 571.110 S4.3 and S4.3(b) require: "Each vehicle [...] shall show the information specified in S4.3 (a) through (g) [...] on a placard permanently affixed to the driver's side B-pillar" and "(b) Designated seated capacity (expressed in terms of total number of occupants and number of occupants for each front and rear seat location." Suspect vehicles do not accurately state the correct designated seating capacity.

FMVSS 1 : 214 - Side impact protection

FMVSS 2 : 110 - Tire selection and rims

Description of the Safety Risk : Vehicles built out of compliance with FMVSS 214 side impact protection may increase the risk of injury to the occupants of the vehicle during certain crashes.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Seat Kit

Component Description : Rear

Component Part Number : 68716893AA

Component Name 2 : Info certification vehicle & tire blank

Component Description : Tire Placard Label

Component Part Number : 05270246AB

Supplier Identification :

Component Manufacturer

Name : Snoeks Automotive B.V.

Address : 18450 Mack Ave

Grosse Pointe Farms Michigan 48236

Country : United States

Chronology :

- On May 3, 2023, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization was notified of a potential issue relating to a missing side door beam and inaccurate tire placard label on some Ram ProMaster vehicles.
- From August 2023, through April 2024, FCA US TSRC met with FCA US engineering and manufacturing to review the issue, research and test the second-row seat kit developed in Europe and determine the suspect population.

- On May 2, 2024, the FCA US TSRC organization recognized a vehicle build issue existed on certain vehicles related to a condition that can lead to the side door being built without a door beam potentially resulting in a noncompliance with FMVSS No. 110 and FMVSS No. 214.
- On May 31, 2024, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to install a door beam and update the Tire Placard Label.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Remedy will be an additional side door beam and an accurate Tire Placard Label.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **06/06/2024: FCA US will notify dealers and begin notifying owners on or about 07/26/2024.

Planned Dealer Notification Date : JUL 26, 2024 - JUL 26, 2024

Planned Owner Notification Date : JUL 26, 2024 - JUL 26, 2024

* NR - Not Reported