

Part 573 Safety Recall Report

24V-324

Manufacturer Name : Forest River Bus, LLC**Submission Date :** MAY 10, 2024**NHTSA Recall No. :** 24V-324**Manufacturer Recall No. :** 51-1774**Manufacturer Information :**

Manufacturer Name : Forest River Bus, LLC

Address : 2367 Century Drive

Goshen IN 46528

Company phone : (800) 348-7440

Population :

Number of potentially involved : 58

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Bus LLC Glaval Universal Transit Buses

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by using manufacturing records to trace the models in which have the recalled component installed.

2024 GLAVAL UNIVERSAL G9074 1

2024 GLAVAL UNIVERSAL G9082 6

Grand Total 7

Production Dates : OCT 25, 2023 - APR 30, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2024 Forest River Bus LLC Mobility Trans Safetbus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by using manufacturing records to trace the models in which have the recalled component installed.

2024 MOBILITY TRANS SAFETBUS MTR3XC 1

2024 MOBILITY TRANS SAFETBUS MTU4XE 40

2024 MOBILITY TRANS SAFETBUS MTW3XC 4

2024 MOBILITY TRANS SAFETBUS MTX2CG 6

Grand total 51

Production Dates : OCT 25, 2023 - APR 30, 2024

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Defect :

Description of the Defect : According to Freedman Seating Recall 24E026: "The seat back may not support an FMVSS 210 shoulder belt load when it is in the fully reclined position."

FMVSS 1 : 210 - Seat belt assembly anchorages

FMVSS 2 : NR

Description of the Safety Risk : According to Freedman Seating Recall 24E026: "If the seat back recliner mechanism is not fully engaged the seat back could release when a substantial load is applied to the shoulder belt potentially increasing the risk of injury to the seat occupant during a vehicle crash.

Description of the Cause : Unknown

Identification of Any Warning that can Occur : Unknown

Involved Components :

Component Name 1 : GO-ES Space Save Foldaway Seat

Component Description : GO-ES Space Save Foldaway Seat

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : Freedman Seating Company

Address : 4545 W Augusta Blvd

Chicago Illinois 60465

Country : United States

Chronology :

On May 2, 2024, Forest Rivers Office of Corporate Compliance ("OCC") was notified of the recall. OCC opened a research item into the matter.

On May 3, 2024, the manufacturing plant provided information leading to locating the vehicles in which the affected component may have been installed in.

On May 10, 2024, Forest River's Corporate Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to inspect the seat and repair as necessary if the seat does not return to the upright position from the reclining position as intended.

What is the Forest River Customer Service Phone Number? (800)
348-7440

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Forest River, Bus
Attn: WARRANTY MANAGER
2367 Century Drive
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : GO-ES Space Save Foldaway Seat

FSC Recall Contact:
Terry Gogins or Anthony Lee Customer Service Representative
Freedman Seating Company 4545 W Augusta Blvd
Chicago, IL 60465
800-443-4540
Terry.gogins@freedmanseating.com Anthony.lee@freedmanseating.com

The position of the recliner mechanism handle for the remedy component will be in the same position when the seat back is in the upright and the reclined positions.

Identify How/When Recall Condition was Corrected in Production : Unknown

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull

data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 19, 2024 - JUN 19, 2024

Planned Owner Notification Date : JUN 19, 2024 - JUN 19, 2024

* NR - Not Reported