

Part 573 Safety Recall Report

24V-301

Manufacturer Name : Newmar Corporation**Submission Date :** APR 29, 2024**NHTSA Recall No. :** 24V-301**Manufacturer Recall No. :** 610 RSB**Manufacturer Information :**

Manufacturer Name : Newmar Corporation

Address : 355 North Delaware Street
PO Box 30 Nappanee IN 46550

Company phone : 574-773-7791

Population :

Number of potentially involved : 17

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Newmar Bay Star

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The LED backlight printed circuit boards (PCB) are not fully coated on certain Suburban Manufacturing slide in range models.
2022 Bay Star models = 17

Production Dates : DEC 09, 2021 - JUL 13, 2022

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The LED backlight printed circuit boards (PCB) are not fully coated on certain Suburban Manufacturing slide in range models. The lack conformal coating in the connection passages between the layers of PCB can allow liquid from the cooktop surface to accumulate which could result in a short circuit resulting in the failure of the PCB.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the PCB fails, it can become overheated, and the polyethylene cover of the lights can melt and possibly ignite causing a fire.

Description of the Cause : The PCBs did not have the correct amount of conformal coating to properly seal the circuit board from contamination.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Suburban Cooktop

Component Description : Slide in Range

Component Part Number : 3685A, 3636A

Supplier Identification :

Component Manufacturer

Name : Suburban Manufacturing

Address : 676 Broadway
Dayton Tennessee 37321

Country : United States

Chronology :

On March 22, 2024, Suburban Manufacturing notified NHSTA of a defect involving slide in range models that contain LED Backlighted knobs.
On April 4, 2024, Suburban notified Winnebago Industries of all potentially impacted shipments.
On April 22, 2024, Newmar was notified that Suburban included slide in range models shipped to Newmar that were part of the Suburban Manufacturing Recall 24E-028

Description of Remedy :

Description of Remedy Program : Newmar will notify the owner by mail and instruct them to take their motorhome to an authorized service facility to have repairs performed. Suburban Manufacturing has provided 2 remedies for this issue. The LED backlights can be removed from the range or the circuit powering the LED backlights can be cut and properly terminated. Work repair instructions will be provided by Suburban Manufacturing. All repairs will be at no cost to the customer.

How Remedy Component Differs from Recalled Component : The remedied range will have the LED backlights removed or the circuit for the LED lights terminated.

Identify How/When Recall Condition was Corrected in Production : Suburban removed the backlighted knobs from production starting March 6, 2024.

Recall Schedule :

Description of Recall Schedule :	Dealer Notification will be on or before 05/06/2024. Customer Notification will be on or before 05/31/2024
Planned Dealer Notification Date :	MAY 06, 2024 - MAY 06, 2024
Planned Owner Notification Date :	MAY 31, 2024 - MAY 31, 2024

* NR - Not Reported