# Part 573 Safety Recall Report

Submission Date : DEC 04, 2023 NHTSA Recall No. : 23V-812 Manufacturer Recall No. : NR

Manufacturer Name : Gillig, LLC

#### **Manufacturer Information :**

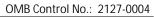
Manufacturer Name : Gillig, LLC Address : 451 Discovery Drive LIVERMORE CA 94551 Company phone : 1-800-735-1500

#### Vehicle Information :

Vehicle 1: 2021	2023 GILLIG LOW FLOOR			
Vehicle Type : BUSE	S, MEDIUM & HEAVY VEH	ICLES		
Body Style : OTH	ER			
Power Train : NR				
Descriptive Information : GILLI mirro	G is recalling a limited bus r electric adjustment.	popula	ation that was built with d	efective rearview
Production Dates : JAN 0	1, 2021 - OCT 28, 2023			
VIN Range 1 : Begin	15GGD2712M3195531	End :	15GGD2719P3199810	✓ Not sequential
VIN Range 2 : Begin	15GGD2712M3195531	End :	15GGD2719P3199810	$\checkmark$ Not sequential
VIN Range 3 : Begin	15GGD2712M3195531	End :	15GGD2719P3199810	$\checkmark$ Not sequential
VIN Range 4 : Begin	15GGD2712M3195531	End :	15GGD2719P3199810	$\checkmark$ Not sequential
VIN Range 5 : Begin	15GGD2712M3195531	End :	15GGD2719P3199810	$\checkmark$ Not sequential
VIN Range 6: Begin	15GGD2712M3195531	End :	15GGD2719P3199810	$\checkmark$ Not sequential
VIN Range 7 : Begin	15GGD2712M3195531	End :	15GGD2719P3199810	$\checkmark$ Not sequential

#### **Description of Defect :**

Description of the Defect :	GILLIG had determined that the fuse rating of the mirror control switch module may be inadequate to ensure appropriate protection. As a result, GILLIG has decided to voluntarily initiate a safety recall campaign of the vehicle population that may be affected by the issue.
FMVSS 1 :	NR
FMVSS 2 :	NR
Description of the Safety Risk :	Incorrect fuse rating may cause overheating of the mirror control switch module, with potential for a thermal event and risk of vehicle fire.
Description of the Cause :	NR





**Population :** 

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Number of potentially involved : 3,626

Estimated percentage with defect : 100 %

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Identification of Any Warning GILLIG is not aware of any early warning. that can Occur :

#### **Involved Components :**

Component Name 1: Mirror control switch

Component Description : Switch module or the rearview mirror electric adjustment system

Component Part Number: 13-56138-001

### **Supplier Identification :**

#### **Component Manufacturer**

Name : Safe Fleet Address : NR NR Country : United States

### Chronology :

09/09/2022 A mirror adjuster failed on a customer vehicle with heavy smoke observed. 09/22/2022 The failed component was sent to the supplier of the adjuster (Safe Fleet) for inspection. GILLIG continued to monitor for other failures potentially similar to the one reported.

03/17/2023 Two (2) additional field failures were reported to GILLIG. The failed parts were sent to the supplier for further investigation.

06/30/2023 The protection fuse was determined to be a possible cause of the thermal damage experienced by the switch. It was proposed to lower the rating of the protection fuse from 5A to 1A.

From 06/30/2023 to 11/22/2023 while the supplier worked on a permanent corrective action, GILLIG initiated an internal warranty analysis to determine the vehicle population that may be potentially affected by the issue.

11/22/2023 GILLIG completed population analysis and identified a total of 3626 vehicles potentially affected by the defect.

11/27/2023 GILLIG's Safety Committee decided to file a formal Safety recall to repair the vehicle population affected by the issue.

#### **Description of Remedy :**

	Description of Remedy Program :	All vehicle owners involved will be notified of the recall and all affected vehicles will be corrected at no cost to the customer. Gillig will cover all costs incurred by the customers for any prenotification repair in accord with the recall reimbursement plan on file with NHTSA.
	How Remedy Component Differs from Recalled Component :	The corrective action consists of a modified switch that incorporates a 1A protection fuse
]		Gillig implemented factory containment on $10/28/2023$ . Any vehicle built after this date is not affected by the issue.

## **Recall Schedule :**

Description of Recall Schedule :	Recall notices will be sent as soon as NHTSA approves the draft letter.	
	GILLIG does not have a dealer network. Therefore, dealer notification is	
	not required for this recall.	
Planned Dealer Notification Date :	JAN 15, 2024 - JAN 25, 2024	
Planned Owner Notification Date :	JAN 15, 2024 - JAN 15, 2024	

\* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR \$573