

Part 573 Safety Recall Report

23V-711

Manufacturer Name : New Flyer of America, Inc.**Submission Date :** OCT 20, 2023**NHTSA Recall No. :** 23V-711**Manufacturer Recall No. :** N/A**Manufacturer Information :**

Manufacturer Name : New Flyer of America, Inc.

Address : 711 Kernaghan Avenue
Winnipeg, MB 00 R2C3T4

Company phone : 204-224-6706

Population :

Number of potentially involved : 188

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2023 New Flyer XD35

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Recall population was determined based on specified tire/wheels selection for certain vehicles.

Other vehicles with different combinations of tire/wheels are not impacted as the Certification Label required under Part 567 is correct

Production Dates : NOV 02, 2020 - AUG 31, 2023

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2022-2023 New Flyer XD40

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Recall population was determined based on specified tire/wheels selection for certain vehicles.

Other vehicles with different combinations of tire/wheels are not impacted as the Certification Label required under Part 567 is correct

Production Dates : OCT 04, 2021 - FEB 23, 2023

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2022-2023 New Flyer XD60

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Recall population was determined based on specified tire/wheels selection for certain vehicles.

Other vehicles with different combinations of tire/wheels are not impacted as the Certification Label required under Part 567 is correct

Production Dates : OCT 04, 2021 - JUN 23, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 4 : 2022-2022 New Flyer XDE35

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : HYBRID ELECTRIC

Descriptive Information : Recall population was determined based on specified tire/wheels selection for certain vehicles.

Other vehicles with different combinations of tire/wheels are not impacted as the Certification Label required under Part 567 is correct

Production Dates : JAN 02, 2023 - MAY 26, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 5 : 2021-2022 New Flyer XE40

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Recall population was determined based on specified tire/wheels selection for certain vehicles.

Other vehicles with different combinations of tire/wheels are not impacted as the Certification Label required under Part 567 is correct

Production Dates : AUG 02, 2021 - NOV 29, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 6 : 2022-2023 New Flyer XN35

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : CNG/LPG

Descriptive Information : Recall population was determined based on specified tire/wheels selection for certain vehicles.

Other vehicles with different combinations of tire/wheels are not impacted as the Certification Label required under Part 567 is correct

Production Dates : AUG 09, 2021 - OCT 16, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 7 : 2022-2023 New Flyer XN60

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : CNG/LPG

Descriptive Information : Recall population was determined based on specified tire/wheels selection for certain vehicles.

Other vehicles with different combinations of tire/wheels are not impacted as the Certification Label required under Part 567 is correct

Production Dates : SEP 07, 2021 - AUG 09, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : The Certification label required by Part 567 has GAWR/GVWR listed which is higher than the GAWR/GVWR of the axles.

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : Incorrect Certification label weights may result in unintentional overloading of the axles, increasing the risk of a crash.

Description of the Cause : A tire supplier had a change in their load rating which was inadvertently not captured in our system.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Part 567 label

Component Description : Label identifying GAWR and GVWR

Component Part Number : 055088

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Late September 2023, engineering advised of a possible discrepancy in the stated GAWR/GVWR shown on certain Certification labels required under Part 567.

Additional review into mid-October confirmed a change of load ratings from a tire supplier was not captured by our documentation, causing certain combinations of tires and wheel selections to be less than that stated on the 567 label, in nonconformance with 571.120 S5.1.2.

October 16, New Flyer's Safety Committee convened and determined a non-conformance existed, resulting with the filing of this 573 report.

Description of Remedy :

Description of Remedy Program : New Flyer will provide overlays at no charge and will install them at no charge. In the event a customer installs the labels, New Flyer will reimburse for labor through our normal Warranty system/protocol.

How Remedy Component Differs from Recalled Component : Corrected weights listed for GAWR/GVWR

Identify How/When Recall Condition was Corrected in Production : Any vehicles in production with an incorrect label were corrected beginning October 16, 2023, prior to release/shipment.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : NOV 13, 2023 - NOV 13, 2023

Planned Owner Notification Date : NOV 13, 2023 - NOV 13, 2023

* NR - Not Reported