#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 23V-628

**Manufacturer Name:** Nissan North America, Inc.

Submission Date: SEP 08, 2023 NHTSA Recall No.: 23V-628 Manufacturer Recall No.: R23C3



#### **Manufacturer Information:**

Manufacturer Name: Nissan North America, Inc.

Address: P. O. BOX 685001

Franklin TN 37068-5009

Company phone: 800-647-7261

# **Population:**

Number of potentially involved : 153,376 Estimated percentage with defect : 100 %

#### **Vehicle Information:**

Vehicle 1: 2019-2021 Nissan Altima

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: The issue is specific to certain Nissan Altima Platinum Trim Level and Sentra vehicles

produced during the periods listed above, equipped with a Rear View Camera. This issue is present only on certain models due to the unique combination of the rear view camera harness design and harness routing within the subject vehicles.

Production Dates: JUL 12, 2018 - MAR 06, 2021

Vehicle 2: 2019-2020 Nissan Altima

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: The issue is specific to certain Nissan Altima Platinum Trim Level and Sentra vehicles

produced during the periods listed above, equipped with a Rear View Camera. This issue is present only on certain models due to the unique combination of the rear view camera harness design and harness routing within the subject vehicles.

Production Dates: MAY 25, 2018 - SEP 15, 2020

Vehicle 3: 2020-2021 Nissan Sentra

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: The issue is specific to certain Nissan Altima Platinum Trim Level and Sentra vehicles

produced during the periods listed above, equipped with a Rear View Camera. This issue is present only on certain models due to the unique combination of the rear view camera harness design and harness routing within the subject vehicles.

Production Dates: NOV 25, 2019 - MAR 12, 2021

# **Description of Noncompliance:**

Description of the Due to the design of the rear view camera harness and its specific routing

Noncompliance: within the affected vehicles, the harness may become damaged from movement

and vibrations during vehicle operation. Over time, damage to the harness can result in the degradation of the rear view camera display image, leading to issues such as blurriness, distortion, multi-colored imagery, or in some cases, a

blank screen.

FMVSS 1: 111 - Rear visibility

FMVSS 2: NR

Description of the Safety Risk: This condition may not meet the requirements of S5.5 of Federal Motor

Vehicle Safety Standard (FMVSS) No. 111; Rear Visibility. If the rear view image is not available, rearward visibility may be reduced, potentially

increasing the risk of a crash.

Description of the Cause: NR

Identification of Any Warning There is no preceding warning.

that can Occur:

#### **Involved Components:**

Component Name 1: Around View Monitor

Component Description: Camera Assy - Back View

Component Part Number: 28442 6CA0A

Component Name 2: Rear View Monitor

Component Description: Camera Assy – Back View

Component Part Number: 28442 6LA0A

Component Name 3: Around View Monitor

Component Description: Camera Assy - Back View

Component Part Number: 28442 6LA0B

# **Supplier Identification:**

# **Component Manufacturer**

Name: Sony Electronics Address: 1730 N First Street

San Jose California 95112

**Country: United States** 

#### **Chronology:**

Chronology will be supplemented

### **Description of Remedy:**

Description of Remedy Program: Dealers will inspect the function of the rear view camera. If the rear view camera harness is damaged, the dealer will replace the rear view camera and harness assembly. If no damage is found, the dealer will apply protective tape and reroute the rear view camera harness. All repairs will be performed free of charge for parts and labor and may take up to forty

minutes to complete.

Nissan will include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification remedy as some of the subject vehicles are no longer under warranty.

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

### **Recall Schedule:**

Description of Recall Schedule: Dealers will be notified on September 12, 2023. Owners of all potentially

affected vehicles will be notified beginning October 19, 2023 and ending

on October 26, 2023.

Planned Dealer Notification Date: SEP 12, 2023 - NR

Planned Owner Notification Date: OCT 19, 2023 - OCT 26, 2023

\* NR - Not Reported