

Part 573 Safety Recall Report

23V-227

Manufacturer Name : Forest River, Inc.**Submission Date :** MAR 31, 2023**NHTSA Recall No. :** 23V-227**Manufacturer Recall No. :** 508-1617**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 28

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2023-2023 Forest River Inc. East to West Della Terra 240RLLE Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope includes all vehicles since the inception of this model.

2023 DELLA TERRA TRAILER DET240RLLE 28

Grand Total 28

Production Dates : DEC 19, 2022 - MAR 23, 2023

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The safety chains may not meet the Gross Vehicle Weight Rating ("GVWR") and could potentially break.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the vehicle was to detach from the hitch the safety chains may not be sufficient to hold the unit increasing the risk of a crash.

Description of the Cause : When the model was created the safety chains were overlooked by engineering.

Identification of Any Warning None
that can Occur :**Involved Components :**

Component Name 1 : Safety Chains

Component Description : 7,600 lb. Safety Chains

Component Part Number : 128657

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 24, 2023, During a routine corporate standards inspection of the plant it was found that the incorrectly rated safety chains were being installed.

That same day Forest Rivers' Office of Corporate Compliance was notified and began working with the plant to establish the scope of vehicles affected.

On March 31, 2023, Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program :	<p>Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The remedy will be to replace the incorrectly rated 7,600 lb. safety chains with correctly rated safety chains of 11,700 lbs.</p> <p>What is the Forest River Customer Service Phone Number? (574) 264-6664</p> <p>If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.</p> <p>Please send the service invoice to the following address:</p> <p>East to West Forest River, Inc. Attn: WARRANTY MANAGER 3000 County Road 6 West Elkhart, IN 46514</p>
How Remedy Component Differs from Recalled Component :	<p>The vehicles are now equipped with the properly rated safety chains of 11,700 lbs.</p> <p>Affected Component 7,600 lb. Safety Chains Affected Component Part Number 128657</p> <p>Replacement Component 11,700 lbs. Safety Chain Replacement Component Part Number 119050</p>
Identify How/When Recall Condition was Corrected in Production :	<p>The safety chains were changed on all affected units in the yard the week of March 24, 2023.</p>

Recall Schedule :

Description of Recall Schedule :	<p>Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.</p>
Planned Dealer Notification Date :	MAY 10, 2023 - MAY 10, 2023
Planned Owner Notification Date :	MAY 10, 2023 - MAY 10, 2023

* NR - Not Reported