

Part 573 Safety Recall Report

23V-217

Manufacturer Name : Jayco, Inc.

Submission Date : MAR 30, 2023

NHTSA Recall No. : 23V-217

Manufacturer Recall No. : Ford 22V-731



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 19

Estimated percentage with defect : 30 %

Vehicle Information :

Vehicle 1 : 2021-2022 Jayco/Entegra Coach Emblem, Vision, Vision XL, Alante, Precept, Precept Prestige

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Ford Motor Company provided a list of affected VIN numbers to Jayco regarding their recall 22V-731. Jayco matched those VIN numbers to our production records.

Production Dates : JUN 25, 2020 - NOV 24, 2021

VIN Range 1 : Begin : 1F65F5DN1M0A11573 End : 1F66F5DNXL0A17584 ☒ Not sequential

Description of Defect :

Description of the Defect : Ford Motor Company reported to Jayco Inc. that they are recalling certain 2020-2021 F-53 strip chassis. During vehicle usage, the weld nuts attaching the rear stabilizer bar attachment bracket may loosen and the attachment brackets may break and separate from the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Rear stabilizer bar attachment bracket(s) that separate from the vehicle can create a potential road hazard for other road users, increasing the risk of a crash.

Description of the Cause : Describe the cause:

The rear stabilizer bar attachment bracket weld-nuts may not be capable of supporting the required joint torque for this application and may have been damaged during the assembly process.

Identification of Any Warning : In this condition, the vehicle rear stabilizer bar remains attached through the sway bar links to the frame. The customer may observe the rear stabilizer bar

that can Occur : hanging below its design intent position.

Involved Components :

Component Name 1 : Axle Housing Assembly

Component Description : Axle Housing Assembly (Includes Weld Nuts)

Component Part Number : LU94-4010-BB,CB,FB

Supplier Identification :

Component Manufacturer

Name : Ford Motor Company

Address : One American Road
Dearborn Michigan 48126

Country : United States

Chronology :

Please refer to Ford's chronology on 22v-731.

Ford is not aware of any reports of accident or injury related to this condition.

October 31, 2022 Jayco's Warranty Incident Review Committee (WIRC) reviewed the incident and elevated it to CPAC. On November 2, 2022 The Corrective Preventive Action Committee (CPAC) decided to elevate the incident to the Safety Steering Committee (SSC) once the remedy was available and the Ford recall became active. In March 2023, Ford notified Jayco that remedy parts are available. On March 23, 2023 SSC voted to proceed with a pass through chassis recall.

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to inspect bolt torque for both rear stabilizer attachment brackets. If each of the bolt torques on the same bracket are greater than 25Nm, replace weld nuts with flag nuts and replace bolts. Otherwise, if either bolt torque on the same bracket is less than 25Nm, replace weld nuts with flag nuts, replace bolts, and replace bracket. There will be no charge for this service. Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2021. Ford Motor Company will be reporting the quarterly completion rates to NHTSA.

How Remedy Component Differs from Recalled Component : The remedy flag-nut can support the required joint torque for this application.

Identify How/When Recall Condition was Corrected in Production : A flag nut was introduced into Ford's production on August 2, 2021.

Recall Schedule :

Description of Recall Schedule : Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date : MAY 01, 2023 - MAY 01, 2023

Planned Owner Notification Date : MAY 01, 2023 - MAY 01, 2023

* NR - Not Reported