

Part 573 Safety Recall Report

23V-203

Manufacturer Name : Jayco, Inc.

Submission Date : MAR 24, 2023

NHTSA Recall No. : 23V-203

Manufacturer Recall No. : 9901585



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 37

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 JAYCO Northpoint FW

Vehicle Type : TRAILERS

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : Dexter Axle provided a list of affected axles purchased by Jayco Inc. and our Regulatory Compliance Team determined the scope from our production records.

Production Dates : FEB 08, 2023 - FEB 28, 2023

VIN Range 1 : Begin : 1UJCD0BV0P1LJ0082 End : 1UJCD0BVXP1LM0139 ☒ Not sequential

Description of Defect :

Description of the Defect : The axle U-bolts may not be torqued to the proper specification.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An insufficiently tightened U-bolt could allow the axle to slip out of position. An axle that moves out of position can increase the risk of a crash or injury.

Description of the Cause : An operator error at the Dexter Axle manufacturing plant caused the wrong specification to be used on the torque guns when the axle U-bolts were tightened.

Identification of Any Warning that can Occur : There is no warning.

Involved Components :

Component Name 1 : AXLE,8000# D80-4IN-DBSA-87.00-68.50-OS-EZL-BRBU-8L

Component Description : AXLE,8000# D80-4IN-DBSA-87.00-68.50-OS-EZL-BRBU-8L

Component Part Number : 10941227

Supplier Identification :

Component Manufacturer

Name : Dexter Axle

Address : 2900 Industrial Pkwy E
Elkhart Indiana 46516

Country : United States

Chronology :

3/16/2023 Dexter Axle contacted Jayco Compliance to discuss the U-bolts on certain axles.

3/20/2023 The Warranty Incident Review Committee (WIRC) discussed the incident and elevated it to CPAC. Following the WIRC meeting, an email was sent to the Corrective Preventive Action Committee (CPAC) to notify them of the incident prior to our next scheduled meeting to be held April 5, 2023. They were informed that due to the nature of the incident it needs to be elevated to the Safety Steering Committee (SSC) which is scheduled to meet on March 23, 2023.

3/23/2023 The SSC met and voted to proceed with filing a safety recall with NHTSA.

Description of Remedy :

Description of Remedy Program : The remedy consists of Inspection and tightening the U-bolts. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco Inc. will file completion reports.

How Remedy Component Differs from Recalled Component : Remedied components will be torqued to the proper specification.

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected in production at Dexter on 6/16/2022 by Implementing and utilizing new processes.

Recall Schedule :

Description of Recall Schedule : Jayco Inc. will notify its dealers and affected retail owners.

Planned Dealer Notification Date : MAR 31, 2023 - MAR 31, 2023

Planned Owner Notification Date : MAR 31, 2023 - MAR 31, 2023

* NR - Not Reported