

Part 573 Safety Recall Report

23V-202

Manufacturer Name : Forest River, Inc.

Submission Date : MAR 24, 2023

NHTSA Recall No. : 23V-202

Manufacturer Recall No. : 426-1615



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 19

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Forest River Inc. Puma Pause Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : All Puma Pause Travel Trailers, since inception, are potentially affected.

2023	PAUSE PETXC20.2	10
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2023	PAUSE PETXC20.3	9
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Grand Total		19
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Production Dates : DEC 28, 2022 - MAR 07, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The brake wire was routed by the component supplier through a pinch-point in the suspension.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the brake wire becomes pinched in the suspension, it may damage or break the brake wire. The trailer brakes will not activate which may lead to property damage, injury and/or death.

Description of the Cause : The brake wire was routed by the component supplier through a pinch-point in the suspension.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Independent Suspension Axles

Component Description : Independent Suspension Axles Front

Component Part Number : IAS22-007F

Component Name 2 : Independent Suspension Axles

Component Description : Independent Suspension Axles Rear

Component Part Number : IAS22-007R

Supplier Identification :

Component Manufacturer

Name : MORryde International, Inc.

Address : 1966 Sterling Ave.

Elkhart Indiana 46516

Country : United States

Chronology :

On March 22, 2023, Forest Rivers Office of Corporate Compliance (“OCC”) was notified by the plant of one consumer complaint regarding the brake wire routed through a pinch point in the suspension. Upon review with the plant it was determined that all vehicles since inception of these models could be affected.

On March 24, 2023, Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. An inspection will be performed to determine if the wire is affected by the pinch point. If the wire is affected by the pinch point, the rewiring and rerouting procedure supplied by MORryde will be performed.

What is the Forest River Customer Service Phone Number? (574) 327-2681

What is the MORryde Customer Service Phone Number? (574) 293-1581

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Pause
Forest River, Inc.
Attn: WARRANTY MANAGER
520 Gerber Street
Ligonier, IN 46767

How Remedy Component Differs from Recalled Component : MORryde International, Inc. - (574) 293-1581
1966 Sterling Ave.
Elkhart, IN 46516
Affected Component - Independent Suspension Axles Front
Part Number - IAS22-007F

Affected Component - Independent Suspension Axles Rear
Part Number - IAS22-007R

The brake wires will not longer be routed within the pinch point range of the axles.

Identify How/When Recall Condition was Corrected in Production : The wire was corrected by the component supplier on units built on March 22, 2023.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 03, 2023 - MAY 03, 2023

Planned Owner Notification Date : MAY 03, 2023 - MAY 03, 2023

* NR - Not Reported