

Part 573 Safety Recall Report

23V-141

Manufacturer Name : Forest River, Inc.**Submission Date :** MAR 03, 2023**NHTSA Recall No. :** 23V-141**Manufacturer Recall No. :** 400-1605**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 272

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2020-2023 Forest River Inc. Palomino SolAire 320TSBH

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : All PAT320TSBH manufactured by the division are suspect and may potentially be affected.

2020 PALOMINO SOLAIRE PAT320TSBH 62

2021 PALOMINO SOLAIRE PAT320TSBH 92

2022 PALOMINO SOLAIRE PAT320TSBH 77

2023 PALOMINO SOLAIRE PAT320TSBH 41

Grand Total 272

Production Dates : AUG 29, 2019 - JAN 26, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : Certain PAT320TSBH models may be missing rearward and forward support for the fresh water tank.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A tank dislodged while under towing conditions may increase the risk of a crash.

Description of the Cause : Manufacturing may not have installed rearward and forward support for the fresh water tank.

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : Floating Cross Member

Component Description : Floating Cross Member

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On February 22, 2023, Forest River's Office of Corporate Compliance ("OCC") received a monthly General Managers Report ("GM") which indicated that a the manufacturing plant received three complaints of the Fresh Water Tank dislodging from its in-chassis constraint system.

On February 23, 2023, OCC opened a research item into the concern. OCC asked the manufacturing plant to contact the dealers with vehicle inventory to inspect the specific model.

On February 24, 2023, OCC visited the manufacturing plant and found that certain PAT320TSBH models may be missing rearward and forward support of the fresh water tank.

On March 3, 2023, Forest Rivers Corporate Recall Committee voted to recall the affected vehicles.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. Manufacturing may not have installed rearward and forward support for the fresh water tank. A rearward and forward support for the fresh water tank will be installed.

What is the Forest River Customer Service Phone Number? (269) 432-3271

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Palomino
Forest River, Inc.
Attn: WARRANTY MANAGER
1047 E M-86
Colon, MI 49040-0802

How Remedy Component Differs from Recalled Component : Affected Component – Floating Cross Member
Component Part Number N/A

All fresh water tanks will now have a rearward and forward floating cross-member to secure the tank.

Identify How/When Recall Condition was Corrected in Production : Manufacturing began installing the rearward and forward support for the fresh water tank the week of February 27, 2023.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 12, 2023 - APR 12, 2023

Planned Owner Notification Date : APR 12, 2023 - APR 12, 2023

* NR - Not Reported