

# Part 573 Safety Recall Report

# 23V-004

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** JAN 13, 2023

**NHTSA Recall No. :** 23V-004

**Manufacturer Recall No. :** 504-1591



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 36

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2022-2022 Forest River Inc. East to West Entrada 24FM Class C Motorhome

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** The affected scope includes all EAC24FM's manufactured by Entrada.  
2022 24FM - 36

**Production Dates :** JUL 27, 2022 - AUG 25, 2022

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The FED Tag indicates a total of 6 belted seating positions, whereas the vehicle only has 4 belted seating positions. Therefore, the FED Tag should reflect 4 belted seating positions.

**FMVSS 1 :** 120 - Wheels and rims- other than passenger cars

**FMVSS 2 :** 567 - Certification

**Description of the Safety Risk :** There will not be belted seating positions for two occupants. This may lead to an increased risk to personal injury during travel or during a crash.

**Description of the Cause :** Engineering Clerical Error

**Identification of Any Warning that can Occur :** There will not be belted seating positions for two occupants.

## Involved Components :

Component Name 1 : Federal Placard

Component Description : Federal Placard

Component Part Number : N/A

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

The concern was brought further to Entrada Warranty and Customer Service by a dealership on January 11, 2023. The manufacturing Division contacted Forest River's Office of Corporate Compliance ("OCC") the same day. On January 12, 2023, OCC opened research into the concern.

On January 13, 2022, Forest Rivers Corporate Recall Committee voted to recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to replace the Fed Tag.

What is the Forest River Customer Service Phone Number? (574)  
264-6664

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

East to West  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
3000 County Road 6 West  
Elkhart, IN 46514

How Remedy Component Differs from Recalled Component : The Federal Placard will now indicate the belted seat position quantity of 4.  
Federal Placard Part Number - N/A

Identify How/When Recall Condition was Corrected in Production : The FED Tag was corrected to 4 belted seating positions the week of January 12, 2023.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : FEB 22, 2023 - FEB 22, 2023

Planned Owner Notification Date : FEB 22, 2023 - FEB 22, 2023

\* NR - Not Reported