

# Part 573 Safety Recall Report

# 22V-832

**Manufacturer Name :** REV Recreation Group**Submission Date :** NOV 09, 2022**NHTSA Recall No. :** 22V-832**Manufacturer Recall No. :** 221104REV**Manufacturer Information :****Population :**

Manufacturer Name : REV Recreation Group

Number of potentially involved : 687

Address : 1031 U.S. 224 E

Estimated percentage with defect : 100 %

P.O. Box 31 Decatur IN 46733

Company phone : 800 509 3417

**Vehicle Information :**

Vehicle 1 : 2022-2023 Fleetwood Bounder

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On certain model year 2022-2023 Class A Gas Bounder motorhomes affected by this campaign, a interior step tread may become unstable, shift, or detach as a result of use. Operations missed applying adhesive between step tread and the plywood substrate during installation.

Production Dates : JUN 04, 2021 - SEP 07, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2022-2023 Fleetwood Fortis

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : .On certain model year(s) 2022-2023 Class A Gas Fortis motorhomes affected by this campaign, a interior step tread may become unstable, shift, or detach as a result of use. Operations missed applying adhesive between step tread and the plywood substrate during installation.

Production Dates : MAY 28, 2021 - AUG 29, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2022-2023 Fleetwood Southwind

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On certain model year(s) 2022-2023 Class A Gas Southwind motorhomes affected by this campaign, a interior step tread may become unstable, shift, or detach as a result of use.Operations missed applying adhesive between step tread and the plywood substrate during installation.

Production Dates : JUN 23, 2021 -AUG 31, 2022

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 4 : 2022-2023 Holiday Rambler Invicta

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On certain model year(s) 2022-2023 Class A Gas Invicta motorhomes affected by this campaign, a interior step tread may become unstable, shift, or detach as a result of use.Operations missed applying adhesive between step tread and the plywood substrate during installation.

Production Dates : MAY 28, 2021 -AUG 31, 2022

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 5 : 2022-2023 Holiday Rambler Vacationer

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On certain model year(s) 2022-2023 Class A Gas Vacationer motorhomes affected by this campaign, a interior step tread may become unstable, shift, or detach as a result of use.Operations missed applying adhesive between step tread and the plywood substrate during installation.

Production Dates : JUN 10, 2021 -SEP 08, 2022

VIN Range 1 : Begin : NR End : NR  Not sequential

## Description of Defect :

Description of the Defect : On motorhomes affected by this recall campaign, the stationary manufactured step tread on interior entry steps, may have not been secured to the plywood substrate, causing potential for the tread to become loose.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : On effected units, step treads may become unstable, shift, or detach as a result of use posing a risk of personal injury.

Description of the Cause : On some units a lack of adhesive between the step tread and the plywood substrate may cause the tread to become loose.

Identification of Any Warning that can Occur : Step tread may become soft and/or loose.

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

May 28, 2021 - The 2022 model year began for gasoline chassis motor homes.

August 31, 2022 - A dealership, Giant RV reached out with some concern regarding a step tread being loose from the bolts on unit # 764RP4439064 manufactured on 08/18/22

September 1 - REV RV continued to follow up with the dealer to get further details of issue.

September 9 - REV RV Quality and Engineering personnel were contacted regarding the field report details.

September 12 - A stop ship quarantine was issued by REV RV Quality.

September 20 - REV RV started a warranty claim review. No previous issues were found. Quality department launched an initiative to inspect all units on-site to evaluate the scope of the issue.

October 3 - Investigation of field units continued.

October 14 - A remedy was applied consisting of fasteners and adhesive to units that were not compliant. They were then released from stop ship quarantine.

October 27 - Collective analysis was performed of data from the field, engineering and quality.

November 2 - REV RV reviewed the data results with the safety committee. Results determined that at the beginning with the 2022 model year, a change to the installation location of the entry step treads resulted in the new operator missing the adhesive process on select gasoline chassis models. Step treads may not have

been glued or mechanically secured to the supporting plywood structure resulting in potential movement or looseness making a repair necessary.

November 4 - REV RV sent recommendation to REV Corporate for consideration and review.

## Description of Remedy :

**Description of Remedy Program :** REV RV Group will notify customers of the campaign. Rev will also notify dealers by providing instructions outlining the inspection and if needed, properly adhere the step tread to the plywood support structure & replace tread that may be damaged. The repairs will be made free of charge. Owners that have previously paid to have their RV remedied will be reimbursed upon presentation of a receipt.

**How Remedy Component Differs from Recalled Component :** Engineering has reviewed the processes and updated the entry step assembly schematics. Quality and Operations have implemented training and standard work to ensure proper securement and installation of the manufactured step tread to plywood substrate supporting structure.

**Identify How/When Recall Condition was Corrected in Production :** Under the direction of engineering and quality, all units in REV's Plant inventory as of 9/12/22 were inspected and repaired prior to being released into commerce.

## Recall Schedule :

**Description of Recall Schedule :** Dealer notification will be conducted via email, owner notification will be conducted via US Mail

**Planned Dealer Notification Date :** JAN 03, 2023 - JAN 03, 2023

**Planned Owner Notification Date :** JAN 06, 2023 - JAN 06, 2023

\* NR - Not Reported