OMB Control No.: 2127-0004

Part 573 Safety Recall Report

22V-796

Manufacturer Name: Daimler Vans USA, LLC

Submission Date: OCT 21, 2022 **NHTSA Recall No.:** 22V-796

Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Daimler Vans USA, LLC

Address: One Mercedes-Benz Drive

Sandy Springs GA 30328

Company phone: 8777628267

Population:

Number of potentially involved : 124,305 Estimated percentage with defect : 100%

Vehicle Information:

Vehicle 1: 2019-2022 Mercedes-Benz Sprinter

Vehicle Type:

Body Style : VAN
Power Train : DIESEL

Descriptive Information : The recall population was determined through production records to include all

Sprinter (907 platform) vehicles with manual parking brake and 7-speed automatic

transmission.

Production Dates: MAR 02, 2018 - OCT 17, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2: 2019-2022 Freightliner Sprinter

Vehicle Type:

Body Style : VAN Power Train : DIESEL

Descriptive Information: The recall population was determined through production records to include all

Sprinter (907 platform) vehicles with manual parking brake and 7-speed automatic

transmission.

Production Dates: MAR 02, 2018 - OCT 17, 2022

Description of Defect:

Description of the Defect: Due to specific driver parking practices in combination with the threshold

speed parameter (maximum speed up to which the parking lock function can be requested), there could be increased wear on the guide bushing of the park

pawl. As a result, the parking pawl might not engage temporarily.

FMVSS 1: NR

FMVSS 2: NR

Description of the Safety Risk: If the vehicle is not properly secured in accordance with parking instructions

in the operator's manual (including usage of the parking brake), it cannot be ruled out that the vehicle might roll away from its parked position under

certain circumstances. Thus, the risk of an accident could increase.

Description of the Cause: Due to specific driver parking practices in combination with the threshold

speed parameter (maximum speed up to which the parking lock function can be requested), there could be increased wear on the guide bushing of the park

pawl. As a result, the parking pawl might not engage temporarily.

Identification of Any Warning The driver will not receive a warning due to the nature of the failure

that can Occur: mechanism.

Involved Components:

Component Name 1: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079023001

Component Name 2: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079023101

Component Name 3: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079024002

Component Name 4: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079024102

Component Name 5: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079025202

Component Name 6: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079025302

Component Name 7: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079021903

Component Name 8 : Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079022003

Component Name 9: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079024903

Component Name 10: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079025003

Component Name 11: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079024604

Component Name 12: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079024704

Component Name 13: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079024804

Component Name 14: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079029904

Component Name 15: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079029704

Component Name 16: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079029804

Component Name 17: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079020806

Component Name 18: Software ESP (electronic stability program) contro

Component Description: Software ESP (electronic stability program) control unit

Component Part Number: A9079021006

Component Name 19: Software EIS (electronic ignition switch) control

Component Description: Software EIS (electronic ignition switch) control unit

Component Part Number: A9079027505

Component Name 20: Software TCM (transmission control module) control

Component Description: Software TCM (transmission control module) control unit

Component Part Number: A0009022852

Component Name 21: Software TCM (transmission control module) control

Component Description: Software TCM (transmission control module) control unit

Component Part Number: A0009022852

Component Name 22: Software DSM (direct select module) control unit

Component Description: Software DSM (direct select module) control unit

Component Part Number: A0124483610

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

Please See Attached.

Description of Remedy:

Description of Remedy Program: As a precautionary measure, Mercedes-Benz AG, via its Mercedes-Benz

service partners, will update the software of various control units (among

others ESP and transmission control unit) on the affected vehicles.

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition A change in the process ensures that this issue can no longer occur from

was Corrected in Production: Oct 18, 2022 onwards.

Recall Schedule:

Description of Recall Schedule: Dealers will be notified of the voluntary recall campaign tentatively in

December 2022. A copy of all communications will be provided when

available. Owners will be notified of the voluntary

recall campaign one week after Dealer has been notified.

Planned Dealer Notification Date : DEC 12, 2022 - DEC 12, 2022 Planned Owner Notification Date : DEC 19, 2022 - DEC 19, 2022

* NR - Not Reported