Part 573 Safety Recall Report

Manufacturer Name :	Ducati North America
Submission Date :	SEP 20, 2022
NHTSA Recall No. :	22V-704
Manufacturer Recall No. :	SRV-RCL-22-002

Manufacturer Information :

Manufacturer Name : Ducati North America Address : 1292 Reamwood Avenue Sunnyvale CA 94089

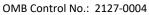
Company phone : 650-933-9800

Vehicle Information :

Vehicle 1:	2016-201	8 Ducati Hyperstrada	939, H	ypermotard 939 / 939 SP	
Vehicle Type :	MOTORCYCLES				
Body Style :	OTHER				
Power Train :	GAS				
Descriptive Information :	The oil cooler hoses are kept in place with a dedicated clamp support that could not guarantee a correct distance between the two hoses, with the result that during motorcycle operation could increase the rubbing and a possible oil cooler hose damage. The remedy component, a dedicated oil cooler hoses spacer, permits to keep in distance the oil cooler hoses, avoiding any contact between them. All Hyperstrada, Hypermotard, 939 and 939 SP models produced between 2015 to 2018 are included in the recall.				
Production Dates :	DEC 10, 20)15 - JUL 04, 2018			
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VIN Range 2:	Begin : ZE	M1YBJS9GB012028	End :	ZDM1YBJS3JB013909	☐ Not sequential
VIN Range 3:	Begin : ZE	M1YBJS4GB012034	End :	ZDM1YBJS9JB013915	Not sequential

Description of Defect :

-	The two oil cooler hoses could contact each other causing damage to them, generating an oil leak.
FMVSS 1 :	NR
FMVSS 2 :	NR
Description of the Safety Risk :	If the defect occurs, the oil cooler hoses could be damaged and cause an oil leak. The oil leaking could drip on the rear tire increasing the risk of crash or injury. Ducati has never received reports of crash or injuries.
Description of the Cause :	The oil cooler hoses are kept in place with a dedicated clamp support that could not guarantee a correct distance between the two hoses, with the result





Population :

22V-704

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Number of potentially involved : 1,586 Estimated percentage with defect : 1%

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Identification of Any Warning that can Occur :that during motorcycle operation could increase the rubbing and a possible oil cooler hose damage.If the defect occurs, the oil could start to gradually seep from one cooler hose, causing leakage. The rider could find traces of oil on the floor when the motorcycle is parked.

Involved Components :

Component Name 1:	Oil cooler hoses spacer
Component Description :	Original hoses clamp support did not provide sufficient separation of the two hoses. Therefore we've added a dedicated spacer.
Component Part Number :	8291K191A

Supplier Identification :

Component Manufacturer

Name : NR Address : NR NR Country : NR

Chronology :

On October 2021 Ducati has received a report from the field about an oil leaking form the oil cooler hoses, and after started the investigation.

During this investigation, Ducati became aware of a total worldwide of 19 field cases, of which eight cases from USA.

None of these cases involved any crash or injuries.

The result of the investigation has defined the root cause as in rare cases, multiple particular condition of use and after considerable mileage of motorcycle use, the two oil cooler hoses could contact between them and eventually damage.

Ducati has identified the motorcycles that could have been affected by the problem.

On September 20, 2022, Ducati Motor Holding's internal safety commission decided to launch a recall

The information contained in this report was submitted pursuant to 49 CFR §573

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campaign to address this condition in the affected population.			
Description of Remedy :			
Description of Remedy Program :	Ducati North America will notify dealers and owners of this recall in accordance with the notification schedule. Dealers will be instructed to install an oil cooler hoses spacer, free of charge, per Ducati North America Recall Bulletins, which will be published to the Ducati Dealer Network using the established communication process. Requests for reimbursement for pre-notification repairs will be considered in accordance with Ducati's general reimbursement plan on file with the agency.		
	The remedy component, a dedicated oil cooler hoses spacer, permits to keep in distance the oil cooler hoses, avoiding any contact between them.		
	The remedy component was not introduced in production because this motorcycle models are currently out of production.		
Recall Schedule :			
Description of Recall Schedule : Planned Dealer Notification Date :	Ducati North America Recall Bulletins will be published to the network of dealers through an established communication process. We estimate that we will initiate the Recall contact process for affected motorcycle owners during October 2022, but no later than 60 days from submission of this report.		
Planned Owner Notification Date :			

* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573