

Part 573 Safety Recall Report

22V-476

Manufacturer Name : Forest River, Inc.**Submission Date :** JUL 06, 2022**NHTSA Recall No. :** 22V-476**Manufacturer Recall No. :** 700-1530**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 958

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2021-2022 Forest River Inc. Cargo Mate Cargo Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : All units built since inception of these models are included in the recall.

2021 CARGO MATE TXNN714TA3 5

2021 CARGO MATE TXNN716TA3 67

2022 CARGO MATE TXNN714TA3 95

2022 CARGO MATE TXNN716TA3 157

GRAND TOTAL 324

Production Dates : JUN 25, 2020 - MAY 06, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2021-2022 Forest River Inc. Continental Cargo Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : All units built since inception of these models are included in the recall.

2021 CONTINENTAL CARGOTXVA714TA3 21

2021 CONTINENTAL CARGOTXVA716TA3 93

2022 CONTINENTAL CARGOTXVA714TA3 118

2022 CONTINENTAL CARGOTXVA716TA3 402

GRAND TOTAL 634

Production Dates : JUN 22, 2020 - MAY 06, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The safety chains do not meet the Gross Vehicle Weight Rating and could potentially break

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the unit was to detach from the hitch the safety chains may not be sufficient to hold the unit increasing the risk of a crash.

Description of the Cause : When the model was created it was built off of an existing model. Existing model only has a single axle, this model is the tandems version. Safety chains were not checked to ensure they matched the GVWR with the additional axle

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Safety Chains

Component Description : Safety Chains

Component Part Number : N/A

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 6/27/2022, during a Corporate Quality Manager inspection of the plant it was discovered the safety chains were under rated for the GVWR of the vehicle. The safety chains on the vehicle are rated at 7600 lbs. and should be 11,700 lbs.

On 7/1/2022, Forest Rivers Corporate Recall Committee voted to recall

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to replace the under rated safety chains with properly rated safety chains for the GVWR of the vehicle.

What is the Forest River Customer Service Phone Number? (254)
420-0171

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Cargo (Texas)
Forest River, Inc.
Attn: WARRANTY MANAGER
8300 Imperial Dr.
Waco, TX 76712

How Remedy Component Differs from Recalled Component : Recalled Component Safety Chain 7600 lb.
Replacement Safety Chain is 11,700 lb.
The safety chains will now meet the GVWR of the vehicle

Identify How/When Recall Condition was Corrected in Production : The concern was immediately corrected by installing the correct rated chains for the unit at the time of the inspection on 6/27/2022.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 15, 2022 - AUG 15, 2022

Planned Owner Notification Date : AUG 15, 2022 - AUG 15, 2022

* NR - Not Reported