

Consumer Alert: Chrysler Issues Park Outside, Do Not Charge Order for Select Pacifica Minivans

Automakers identified a risk of fire even if vehicle is turned off

Language: **English**

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Chrysler (Stellantis) recommends that owners of select Model Year 2017-2018 Pacifica plug-in hybrid electric vehicles park their vehicles outdoors and away from other vehicles or structures due to a risk of fire, even if the vehicle is turned off.

Owners should also not charge their vehicles. They should continue to park outside and refrain from charging until a remedy is identified.

More than 16,700 [vehicles are affected](#), and Chrysler will notify owners by mail.

Vehicle owners can visit [NHTSA.gov/Recalls](https://www.nhtsa.gov/Recalls) and enter their 17-digit vehicle identification number, or call NHTSA's Vehicle Safety Hotline at [888-327-4236](tel:888-327-4236), to see if their vehicle is under recall. If it is, the owner should park their vehicle outdoors until a remedy is identified and the recall repair is completed. Owners may also contact Chrysler at [800-853-1403](tel:800-853-1403).

NHTSA encourages everyone to download its [SaferCar App](#) to stay informed on current recalls.

Contact:

NHTSA

NHTSA Media NHTSamedia@dot.gov [202-366-9550](tel:202-366-9550)