

# Part 573 Safety Recall Report

## 22V-017

**Manufacturer Name :** Dennis Eagle Inc.**Submission Date :** JAN 19, 2022**NHTSA Recall No. :** 22V-017**Manufacturer Recall No. :** FSI1412**Manufacturer Information :**

Manufacturer Name : Dennis Eagle Inc.

Address : 2101 47th Street  
Sarasota FL 34234

Company phone : 201 9463

**Population :**

Number of potentially involved : 22

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2021 Dennis Eagle Elite/Proview

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : 2-DOOR

Power Train : DIESEL

Descriptive Information : Dennis Eagle engineering have produced the list of vehicles affected, there are 22 involved

Production Dates : MAY 01, 2017 - MAR 22, 2021

VIN Range 1 : Begin : SEG1AKBC1KW025349 End : SEG1AKBC1KW025349

☐ Not sequential

VIN Range 2 : Begin : 1D92BGCB0KF791006 End : 1D92BGGB3KF791009

☐ Not sequential

VIN Range 3 : Begin : 1D92BGGB9LG791012 End : 1D92BGCB1LG791026

☐ Not sequential

VIN Range 4 : Begin : 1D93DJGBXLG791029 End : 1D93DGGB2LG791030

☐ Not sequential**Description of Defect :**

Description of the Defect : The drivers door or passenger window may not go all the way up or down when the button is pressed to operate the window

FMVSS 1 : 118 - Power-operated window systems

FMVSS 2 : NR

Description of the Safety Risk : If the driver or passenger can't close the window they may get wet and cold, this could lead to the driver struggling to control the vehicle.

Description of the Cause : FSI1412. The software protection written into the Instrument cluster does not match the requirements of the windows fitted in the cab doors to go up and down

Identification of Any Warning that can Occur : None

**Involved Components :**

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

An FSI report was raised by DE Inc. about the described issue on one of the listed trucks.

**Description of Remedy :**

Description of Remedy Program : New software will be downloaded into the instrument cluster/s, the job will be done on site at the customers premises when convenient so there will be no need for reimbursement.

How Remedy Component Differs from Recalled Component : Different software numbers from the faulty one to the remedied one

Identify How/When Recall Condition was Corrected in Production : Software updates to the instrument cluster have eradicated the problem.

**Recall Schedule :**

Description of Recall Schedule : Letters will be written to dealers and customers, customers will contact the dealers to arrange for the work to be completed

Planned Dealer Notification Date : JAN 19, 2022 - FEB 04, 2022

Planned Owner Notification Date : JAN 19, 2022 - FEB 04, 2022

\* NR - Not Reported