

Anonymous - Comments

Posted by the **National Highway Traffic Safety Administration** on Nov 30, 2021

Part 579, Subpart A, 579.5 - The proposed revisions raise a number of questions and concerns about the intent and scope of Part 579, Subpart A, 579.5, and the amount of produced to comply with the requirements. Respectfully submitted, the questions and concerns are the following: What is the intent of this revision? Is there some perceived or actual gap in previously collected information that this rewrite intends to capture? What constitutes "other communication". Why is the collection of information that is not safety related required? What constitutes a "customer satisfaction campaign" and why is this collection of "customer satisfaction" issues required if the issue is not safety related? A concern with the proposed revisions is that they will require production of a significantly larger amount of communications with consumers that are not related to any safety concern, and that this production of data will impose an undue burden on responding companies and on the Agency.